# Oracle Financial Services Data Governance for European Central Reporting

User Guide

Release 8.0.4.0.0



Oracle Financial Services Data Governance for European Central Reporting User Guide, Release 8.0.4.0.0

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#### **ABOUT THE GUIDE**

This section provides a brief description of the scope, the audience, the references, the organization of the user guide and conventions incorporated into the user guide. The topics in this section are organized as follows:

- Scope of the guide
- Intended Audience
- Documentation Accessibility
- Access to Oracle Support
- Related Information Sources

#### Scope of the Guide

The Oracle Financial Services Data Governance for European Central Reporting User Guide explains the concepts of the Oracle Financial Services Data Governance for European Central Reporting (DGECR) and provides step-by-step instructions for navigating through the application.

#### INTENDED AUDIENCE

Welcome to release 8.0.4.0.0 of the Oracle Financial Services Data Governance for European Central Reporting User Guide. This manual is intended for the following audience:

Business Analysts and supervisors in financial institutions

# **DOCUMENTATION ACCESSIBILITY**

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## **RELATED INFORMATION SOURCES**

For more information, refer to the following documents in OTN Documentation Library:

- Oracle Financial Services Data Management Installation Manual Release 8.0.4.0.0
- Oracle Financial Services Analytical Applications Reconciliation Framework User Guide, Release 8.0.4
- Oracle Financial Services Data Foundation Installation Guide 8.0.4
- Oracle Financial Services Analytical Applications Infrastructure User Guide, Release 8.0.4 (present in this <u>OTN</u> documentation Library)

# 1 Introduction to Oracle Financial Services Data Governance for European Central Reporting

This chapter provides a brief overview of BCBS 239 Principles and Oracle Financial Services Data Governance for European Central Reporting (DGECR).

This chapter includes the following topics:

- Basel Committee on Banking Supervision (BCBS) 239
- Oracle Financial Services Analytical Applications Solution for BCBS 239 Regulations
- Overview of Data Governance for European Central Reporting
- Important Features of Data Governance for European Central Reporting

# 1.1 Overview of Basel Committee on Banking Supervision (BCBS) 239

The Basel Committee on Banking Supervision (BCBS) 239: Principles for Effective Risk Data Aggregation and Risk Reporting are also known as the 14 principles. These principles were developed because, many banks lack "the ability to aggregate risk exposures and identify concentrations quickly and accurately at the bank group level, across business lines, and between legal entities." The BCBS 239 framework is intended to strengthen the risk data aggregation and reporting practices of the banks. BCBS 239 is designed to drive more timely information and better strategic planning and reduce the impact of losses.

# 1.2 Oracle Financial Services Analytical Applications Solution for BCBS 239 Regulations

Oracle Financial Services Analytics Applications (OFSAA) unified platform creates a foundation to address the regulatory requirements and successful BCBS 239 compliance, by providing a common data infrastructure that:

- Builds a single source of truth
- Enables effective data usage
- Supports comprehensive and consolidated reporting

Following table describes the 14 principles of BCBS 239:

BCBS 239 Principles Answered by Respective OFSAA Components						
BCBS 239 Principle	Description	OFSA Application Catering to the Principle				
BCBS Principle Category: Overarch	BCBS Principle Category: Overarching Governance and Infrastructure					
Principle 1: Governance	Identification, assessment and management of data quality risks to be part of a bank's risk management framework.	This principle is addressed by Data Quality Framework and OFS Model Risk Management.				
	Risk data aggregation and risk reporting practices must be fully documented and validated, extended to new initiatives, unaffected by the organization structure.					
	Awareness of the limitations of full risk data aggregation.					
Principle 2: Data Architecture and IT Infrastructure	Integrated data taxonomies and architecture across the group.	This principle is addressed by OFS Data Foundation, OFS Analytical				
	Establish roles and responsibilities to ensure adequate controls.	Applications Infrastructure and OFS Enterprise Modeling Framework.				
BCBS Principle Category: Risk Data	Aggregation Capabilities					
Principle 3: Accuracy and Integrity	Ensure that risk data aggregation is accurate and reliable with adequate controls, data reconciliation, and single source of data for each risk type.	This principle is addressed by OFS Analytical Applications Infrastructur OFS Enterprise Modeling Framework, OFS Reconciliation Framework, OFS Data Foundation				
	Documentation of risk data aggregation process.	and OFS Operational Risk.				
	Establish escalation channels and action plans.					
Principle 4: Completeness	Capture all material risk data by relevant dimensions.	This principle is addressed by OFS Data Foundation, OFS Analytical				
	Any exceptions to completeness should be identified and documented.	Applications Infrastructure, OFS Enterprise Modeling Framework, and all OFS Applications.				
	Consistent risk data aggregation capabilities.					
Principle 5: Timeliness	Generate aggregated data as per the desired frequency.	This principle is addressed by OFS Analytical Applications Infrastructure, OFS Applications and Exadata Benchmarks.				

BCBS 239 Principle	Description	OFSA Application Catering to the Principle
Principle 6: Adaptability	Flexibility to meet ad-hoc requests especially during stress.	This principle is addressed by all OFS Applications with OFS Data
	Incorporate changes related to internal and external business factors and regulatory framework.	Foundation, OFS Analytical Applications Infrastructure, OFS Enterprise Modeling Framework.
	Generate sub-sets of data based on specific dimensions.	
BCBS Principle Category: Risk Rep	orting Practices	
Principle 7: Accuracy	Reports should be reconciled with risk data, validations to be applied to the output and exception reports to be displayed.	This principle is addressed by all the standalone OFS BI analytics applications, and dashboards of all the OFS applications.
	Establish the reliability of approximations such as output from models, scenarios and stress tests.	
Principle 8: Comprehensiveness	Cover all material risks including credit, market, operational and liquidity risks, capital adequacy, stress testing.	This principle is addressed by all the standalone OFS BI analytics application, and dashboards of all the OFS applications.
	Exposure and position data, concentrations, limits, risk appetite.	
Principle 9: Clarity and Usefulness	Reports should contain risk data, analysis, interpretation and qualitative information.	This principle is addressed by all the standalone OFS BI analytics application, and dashboards of all
	Customized to suit individual requirements.	the OFS applications, and Oracle Business Intelligence Enterprise Edition (OBIEE).
Principle 10: Frequency	Produce reports at the desired frequency.	This principle is addressed by all the OFS BI analytics application, OFS applications which compute metrics,
	Timely availability of reports under stress conditions.	applications which compute metrics, and OFS Enterprise Modeling Framework.
Principle 11: Distribution	Make reports available to relevant stakeholders in a timely manner while maintaining confidentiality.	This principle is addressed by all the standalone OFS BI analytics application, and dashboards of all the OFS applications, and Oracle Business Intelligence Enterprise Edition (OBIEE).

BCBS Principle Category: Supervisory Review, Tools and Cooperation			
BCBS 239 Principle	Description	OFSA Application Catering to the Principle	
Principle 12: Review	Supervisors should:              Review banks compliance with principles 1 to 11.              Examine the results of internal and external audits.              Test bank's data aggregation and reporting capabilities under normal and stress conditions.	This principle is addressed by OFS Data Governance for European Central Reporting.	
Principle 13: Remedial Actions and Supervisory Measures	Use of multiple tools for:  Required remedial action Increased scrutiny Independent review Capital add-ons	This principle is addressed by OFS Data Governance for European Central Reporting.	
Principle 14: Home/Host cooperation	Supervisors of relevant jurisdictions should cooperate with each other.  Information and experience sharing through bilateral or multilateral dialogue.		

# 1.3 Overview of Data Governance for European Central Reporting

Data Governance for European Central Reporting (DGECR) operationalizes the data governance process. The OFSAA DGECR enables financial institutions to map multiple data sources to a standard, common business glossary.

Additionally, DGECR enables to:

- Identify all critical data elements.
- Track and monitor the data elements from their source to the eventual usage in reporting.
- Manage Regulatory submissions.
- Establish a governance process around the data elements and reporting process to offer greater visibility and increased confidence in the organization for the board of directors and regulators.
- Consolidate and collaborate across the enterprise providing a truly unified enterprise data management process.

The content provided to DGECR helps the customer to have access to over 20,000 business terms and definitions that form a part of Metadata Glossary.

# 1.4 Important Features of Data Governance for European Central Reporting

The key features of DGECR are listed as follows:

- Provides business glossary for standardization.
- Defines operational and quality controls on ever data element and monitors effectiveness of controls.
- Monitors all key metrics, trends, and variances on data elements.
- Defines, maintains, and tracks regulatory report submissions.
- Completes data quality dashboards.

# 2 Components of Data Governance for European Central Reporting

The components of DGECR are listed as follows:

- **Business Glossary**: It maintains the business glossary for standardization along with the Business Terms.
- Critical Data Elements: It classifies the Business Terms as critical data elements with approval and review workflows.
- **Controls**: It defines the operational and quality controls on every data element and monitors the effectiveness of the control.
- **Key Indicators**: It monitors all the key metrics, trends of the metrics, variances and so on for the data elements.
- Issues and Actions: It defines the issues and remediation action plans to resolve issues.
- **Process Monitoring**: It defines, maintains and tracks the regulatory report submissions which includes all the runs required for the submission.
- **Metadata Report Extract**: It enables you to view the complete lineage and relationship between metadata.

# 3 DGECR Application and Common Functionalities

This chapter, details on how to log into the DGECR application, and explains the common features that are found across the modules of DGECR application. It describes the organization of the user interface and provides step-by-step instructions for navigating through the application.

To avoid repetition, the common functionalities used in different modules of DGECR are explained under the Common Functionalities section, taking Glossary as an example.

This chapter has the following sections:

- Logging in to OFS DGECR Application
- Common Functionalities
- Data Governance for European Central Reporting Common Screen Elements
- Managing Data Governance for European Central Reporting

# 3.1 Logging in to the DGECR Application

Once the application is installed and configured, you can access DGECR through the web browser.

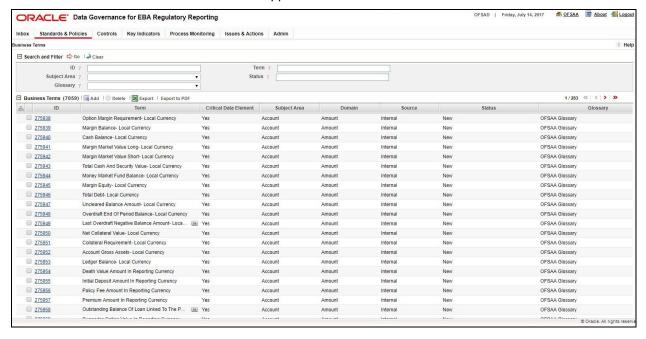
Access the DGECR application using the login credentials (User ID and password). The built-in security system ensures that you are permitted to access the window and actions based on the authorization only.



After logging into the application, the following window appears:



Click the **Data Governance for European Central Reporting** option in the Left Hand Side (LHS) of the menu. The **DGECR** window appears.



#### 3.2 Common Functionalities

It is possible to modify, view, delete, and find dependencies of a Glossary, Control, Key Indicator, Issue, and so on. Following sections explains how this is done, taking the example of a Glossary.

#### 3.2.1 Viewing a Glossary

You can view a Glossary at any given point. To view an existing Glossary, perform the following steps:

- 1. Select the checkbox adjacent to the Glossary name.
- 2. Click the ID to view the glossary details.

The Glossary Details window displays the details of the selected Glossary.

#### 3.2.2 Deleting a Glossary

To delete an existing Glossary, perform the following steps:

- 1. Select the checkbox adjacent to the Glossary name.
- 2. Click **Delete** button from the tool bar. A confirmation dialogue appears
- 3. Click **OK**. The Glossary details are deleted.

#### 3.2.3 Exporting a Glossary

Refer to section **Exporting Records** for details.

#### 3.2.4 Searching and Filtering

The Search and Filter option in the user interface helps you to find the required information. You can enter the nearest matching keywords to search, and filter the results by entering information on the additional fields. Refer to section <u>Managing Search and List page</u> for details.

# 3.3 Data Governance for European Central Reporting Common Screen Elements

This section describes the common screen elements of DGECR.

The following tables lists the various icons and buttons in the DGECR user interface:

Icon/Button	Name	Description
? Help	Help	This Icon displays at the top right corner of a page. Click this button to display information related to the page.
⇔ Go	Go	This button displays in all Search bars and performs the search function. Click this button to search the selected search criteria.
→ Clear	Clear Search	Click this button to clear the search fields to blank.
Wrap		When values displayed in the column of a matrix is lengthy, only the first few characters are displayed. Click this button to wrap the text in all columns of a matrix.

Unwrap	Unwrap	When values displayed in the columns of a matrix are expanded, click this button to display full details of the text in all columns of a matrix.
»»	Expand	When values displayed in a particular column or row are lengthy, only the first few characters are displayed followed by the Expand button, indicating that more text is available. Click this button to expand the column or row for the complete text to view.
<b>«</b>	Collapse	When values displayed in a particular column or row are expanded, click the Collapse button in that column or row to contract the displayed text.
View More	View More	This button displays at the lower left corner of the Details page. Click this button to view additional details of a record such as Documents, Workflow History, and so on.
Hide	Hide	Click this button to hide additional details of a record.
or H	Section Expand	This button is present in some sections of the Details page. Click this button to expand a section and display the fields.
or =	Section Collapse	Click this button to collapse a section, which is already expanded. All fields in the section are hidden.
	Calendar	Click this button to display the calendar. You can select a date from the calendar.
<b>2</b>	Clear	This button displays on actionable sections of the UI which do not display any pre-populated data. Click this button to clear the data entered.
☐ Save Draft	Save Draft	Click this button to save a draft version of a record.
	Add	Click this button to add a new record.
<b>8</b>	Delete	Click this button to delete record.
De link	Delink	Click this button to delink records.
<b>Edit</b>	Edit	Click this button to edit the details of a record.
N I	Export	Click this button to export a record.
Submit	Submit	Click this button to submit a record.
Cancel	Cancel	Click this button to cancel an action.
B	Approve	Click this button to approve a record.
<b>E</b> X	Reject	Click this button to reject a record.

•••	Link	Click this button to link records
Close	Close	Click this button to close a page or window.
<b>=</b>	Difference	Click this button to view the difference

# 3.4 Managing OFSDGECR

This section describes how to manage the Oracle Financial Services Data Governance for European Central Reporting application. This applies to users across all modules of the application. Some of the functionalities may be specific to the rights owned by a user.

This section discusses the following topics:

- Managing Inbox
- Managing Search and List Page
- Managing Details Page

#### 3.4.1 Managing Inbox

The Inbox page displays all Tasks and Notifications of the logged in user. The Task IDs are hyperlinks that enable you to view the contents of the task or notification. You can click the Task ID to view its details and take action, if required.

This section covers following topics:

- Searching Inbox
- Reassigning Tasks



There are four tabs in the Inbox of any user:

#### **Open Tasks**

This tab displays tasks received by the user which are yet to be completed.

#### **Completed Tasks**

This tab displays tasks which have been performed or completed by the user.

#### **Notifications**

This tab displays notifications sent to the user for information.

#### Reassigned Tasks

This tab displays tasks which were not performed by the actual receiver and are reassigned to a different user.

#### 3.4.1.1 Searching Inbox

The Inbox page allows you to filter the tasks and notifications that you want to view and analyze. This search is based on limited set of search criteria and helps to retrieve the relevant tasks and notifications of the Inbox.

To search the Inbox, perform the following steps:

- 1. Login to OFSDGECR.
- 2. Click **Inbox**. The **Inbox** page is displayed.
- 3. Click the **Expand** icon (+) in the Search field to display the details.
- 4. Enter the details in the fields to filter the list.

The following table provides the list of the search criteria that display in the Inbox Search section:

Fields Description	Fields Description
Task Name	Enter the name of the task.
From	Enter the name of the user from which task was generated
Due Date	Select a condition from the drop-down list with the following options:
	<=
	<=>
	>=
	Select a date from the calendar.
Entity Type	Refers to a specific module in Data Governance

5. Click **Go**. The records meeting the criteria are displayed in the tabs of Inbox.

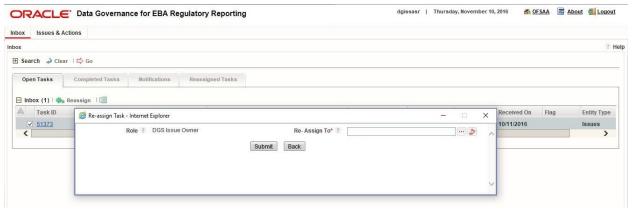
**NOTE:** If no records match the search criteria, the following message is displayed: *No records found for the selected search criteria.* 

#### 3.4.1.2 Reassigning Tasks

This feature helps reassign certain task to a different user who is mapped to the same role as the logged in user.

To reassign a task, perform the following steps:

- 1. Login to OFSDGECR. The OFSDGECR Home page is displayed.
- 2. Click **Inbox**. The Inbox page is displayed.
- 3. Select a task and click **Reassign**. The Re-assign Task window is displayed.



- 4. Click the hierarchy browser icon beside the Re-Assign To box. The hierarchy browser is displayed.
- 5. Select the appropriate user and click **OK**. The **Re-assign Task** window is displayed.
- 6. Click **Submit**. The following message is displayed: Update Operation Successful. Click **OK**. The Re-assign Task window is displayed.
- 7. Click **Back** to return to the Inbox. The task is moved to the Reassigned Tasks section.

#### 3.4.2 Managing Search and List Page

This section provides details about the components of the Search and List page, and describes how to manage them.

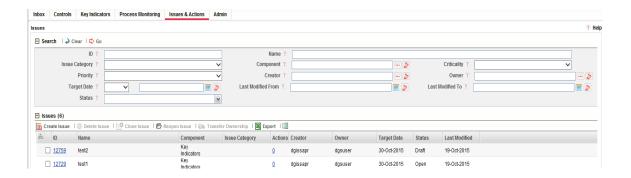
This section includes the following topics:

- Components of Search and List Page
- Managing Pagination
- Exporting Records

#### 3.4.2.1 Components of Search and List Page

The **Search and List** page displays the summary of all records and is sorted by the Last Modified Date by default. It displays the total number of records, page number, and the total number of pages in the search result.

The **Search and List** page contains the following components:



#### Masthead

The mast head displays at the top of the page and contains the menus of the application.

#### **Navigation Path**

The **Search and List** page and the **Details** page have navigation path to display the route taken to reach the current page. Click any component of the navigation path to view the respective screen.

Issues >> Issue Details

#### Search Bar

This section allows you to search and view records and their details.

#### **List Header**

The header contains the title and displays the total number of records. The header also provides pagination with forward and backward arrows for advancing page by page or to the first or last page.

#### **Action Buttons**

Action buttons are the tool bar buttons that enable you to perform various actions such as create, delete, close, export and so on. These buttons are enabled or disabled based on the access rights provided to the user and the operations that can be performed on the selected record.

**NOTE:** The actions buttons differ from module to module. Refer to the respective chapters for more details.

#### **Check Boxes**

Check boxes are provided at the beginning of each row in the Search and List Page. You can select one or more check boxes depending upon the action you take.

#### Column Headings

Column headings provide labels that depict the kind of information displayed in the columns. The list of records can be sorted from the column headings.

To sort the records, perform the following steps:

1. Navigate to the **Search and List** page.

2. Right-click on a column heading. A list of sorting options is displayed.



- 3. Select the relevant sorting option. The records are sorted as per the selected sorting option.
- 4. Select Clear Sort to clear the applied sorting option.

The different sorting options are described as follows:

#### **Sort Ascending**

Upon selecting this option, the records are sorted in ascending order if the data is numeric. In case of a text field, the data is sorted in alphabetical order. If the selected column is a date column, then the data is sorted in chronological order.

#### **Sort Descending**

Upon selecting this option, the records are sorted in descending order if the data is numeric. In case of a text field, the data is sorted in reverse alphabetical order. If the selected column is a date column, then the data is sorted in reverse chronological order.

#### **Clear Sort**

Upon selecting this option, the applied sorting is removed and records are displayed in their original order.

#### **Group by Tree**

Upon selecting this option, the records are listed in a tree structure under various values in the column. You can click **Close** to close the grouping and view the normal List page.

**NOTE:** The Group by Tree option is enabled only for columns which have predefined values from dim tables. They are not enabled for columns for which the data is captured in the front end by the Business User. Also, these options are not available for columns with distinct values like Name, Amount and so on.

#### **Transpose**

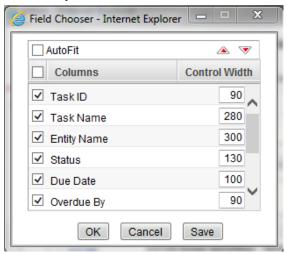
This option allows you to convert columns to rows. Upon clicking this option, the column headings are arranged vertically, the records are displayed horizontally and the record details are displayed vertically corresponding to each column. You can click Close to close the transposed view.

#### Field Chooser

This option allows you to enable or disable fields in a grid. The changes made are applicable for future sessions of the logged in user alone and can be modified whenever necessary.

To sort by Field Chooser, perform the following steps:

- 1. Right-click on the column heading. A list of sorting menu displays.
- 2. Click **Field Chooser**. The Field Chooser window is displayed. The columns displayed are selected by default.



- 3. Select the fields which you want to display.
- 4. You can increase or decrease the width of a column by modifying the Control Width value. To change the position of the columns, select a column and click ♠ or ▼.
- 5. Click **OK**. The Field Chooser window closes and the selected columns are displayed.

Or

Click **Save**. The Field Chooser window closes and the selected columns are displayed. The changes made are saved for the logged in user.

#### 3.4.2.2 Managing Pagination

This feature helps manage a large number of records in a single grid. A limit is defined in each grid as to how many records will be displayed at a time. If it is defined that only x number of records will be displayed in a single page of the grid at a time, the rest of the records will be displayed in the subsequent pages. These pages can be viewed by using pagination options.



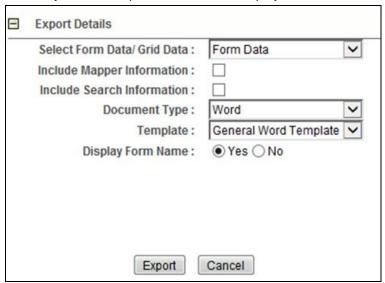
- Click to view the records in the next page.
- Click 
   to view the records in the previous page.
- Click to view the records in the last page.
- Click sto return to the first page when you are in any other page.

#### 3.4.2.3 Exporting Records

The Search and List page allows you to export the listed records to a Microsoft Excel spreadsheet. If any search criteria is applied, the values exported are restricted only to the search result.

To export the records, perform the following steps:

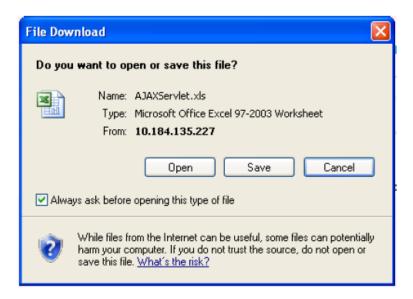
- 1. Navigate to the **Search and List** page.
- 2. Click **Export**. The Export Details box is displayed.



3. Select the appropriate options from the **Export Details** box.

Fields	Description
Select Form Data/ Grid Data	Select Form Data or Grid Data from the drop-down list.
Include Mapper Information	Check if you want to include mapper information in the report.
Include Search Information	Check if you want to include search information in the report.
Document Type	Select from Word or Excel from the drop-down list.
Template	Select General Word/Excel Template from the drop-down list.
Display Form Name	Select if you want to display the form name or not from Yes or No radio buttons.

4. Click **Export**. The File Download box is displayed.



5. Click **Open**. A Word file/ Excel spreadsheet is displayed, which consists of a compiled list of all records.

#### 3.4.3 Managing Details Page

This section covers the components of the Details page, and describes how to manage them. The details page components may vary from module to module.

This section includes the following topics:

- Components of Details Page
- Managing Linkages
- Managing Documents

#### 3.4.3.1 Components of Details Page

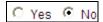
The following sections describe the components found in the Details page:

#### Field and Data Types

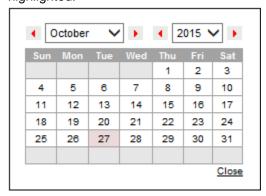
The Details page of all modules has the following types of fields:

- Text Box: This is an alphanumeric free-text field with a restriction of 300 characters.
- Text Area: This is an alphanumeric free-text field with a restriction of 3000 characters. The
  number of characters allowed for these fields displays in a box which is non-editable. The
  count is updated based on the actual number of characters entered in the Text Area.
- Hierarchy Browser: Some fields are provided with a hierarchy browser button, which displays a list of values in hierarchical format. You can select the relevant value from the list.
- Drop-down List: Some fields are provided with a drop-down button, which displays a list of values. You can select the relevant value from the list.

 Radio Buttons: Radio buttons are provided for fields where the user must select from two or more options.



- Numeric Fields: These fields allow only numeric data to be entered. The different types of numeric fields include:
  - Number Field You can enter up to 20 digits.
  - o Amount Field You can enter up to 20 digits and 8 decimals
  - Percentage Field You can enter up to 3 digits
- Date: These fields are provided with calendar button which allows you to select a date. If you
  click the Calendar button, a calendar of the current month is displayed with the current date
  highlighted.

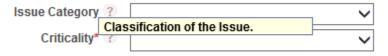


Mandatory Data Fields: Mandatory fields are fields which capture data that must be entered
by the user. All data fields that are marked with a red asterisk (\*) are mandatory data fields.
Only when all of these fields have been completed, an entity can be submitted by the user for
further steps in the workflow. For example, the Owner field is mandatory for submitting a
record.

However, some fields are mandatory based on the data captured. If such fields are not captured, an alert message displays, asking to capture the relevant fields.

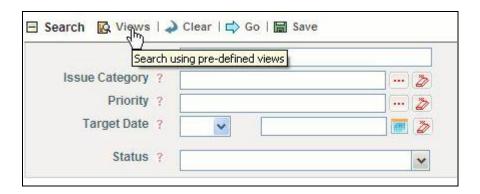
#### **Contextual Help**

Contextual Help is offered at every field level in the User Interface screen, by providing a brief description about the specific field. You can click to view the contextual help text. Contextual help available for that field displays in a window box for a few seconds and closes automatically.



#### **Tool Tip**

You can refer to the Tool Tip to identify a task or action button. The Tool Tip displays when you place the cursor over a button. In case of a button, it specifies the purpose of the button.



#### 3.4.3.2 Managing Linkages

OFSDGECR allows you to link and delink records of different modules. Linking and delinking can be performed through the Linkages tab in the Details page. The entities which can be linked vary from module to module.

The process of linking a control to an Issue is explained as follows. The same process can be followed for linking any record to any entities applicable to a particular module of OFSDGECR.

#### **Linking Records**

To link a record to another, perform the following steps:

- 1. Navigate to the Search and List page of a module.
- 2. Select a record. The Details page is displayed.
- 3. Click **Linkages**. The Linkages section is displayed.



- 4. Click **Link** next to the record you want to link. The Search page displays.
- 5. Select one or more records from the list. You can also search the records by entering search criteria in the search fields.
- 6. Click **Link**. The following message is displayed: *Records Linked Successfully*.
- 7. Click **OK**. The linked record is removed from the list.
- 8. Click **Back** to return to the Linkages section. The linked record is displayed in the Linkages section.

#### **Delinking Records**

To delink a record, perform the following steps:

- 1. Navigate to the Search and List page of a module.
- Select a record. The Details page is displayed.
- 3. Click **Linkages**. The Linkages section is displayed.
- 4. Select the record you want to delink. The Delink button gets enabled.

- 5. Click **Delink**. The following message is displayed: Are you sure you want to de-link the records?
- 6. Click **OK**. The following message is displayed: *De-link operation successful*. Click OK. The record is removed from the Linkages section.

#### 3.4.3.3 Managing Documents

This section covers following topics:

- Attaching a Document
- Deleting a Document

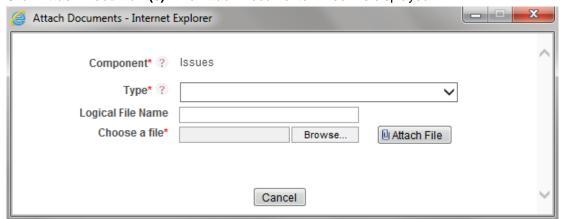
The Details page allows you to attach or delete documents related to the module. You can attach documents in the following formats:

- Microsoft Word
- Microsoft Excel
- PDF
- Text

#### **Attaching a Document**

To attach a document, perform the following steps:

- 1. Navigate to the Details page.
- 2. Click View More. The Documents section is displayed.
- 3. Click Attach Document(s). The Attach Documents window is displayed.



4. Enter the required details in the Attach Documents window. The following table describes the fields in the Attach Documents window:

Fields	Description
Component	Displays the component name for which the document is uploaded. This is a
	non editable field.

Туре	Select the type of file from the following options in the drop-down list:	
	Regulation	
	Policy	
	Documentation	
	Annexure	
Logical File Name	Enter the Logical File Name. It is a text field which supports alpha-numeric characters.	

- 5. Click **Browse** to choose a file from your computer.
- Click Attach File. The following message is displayed: Add Operation Successful. Click OK.
   The document is attached and listed in the Documents section.

#### **Deleting a Document**

The attached documents can be deleted if no longer required. You can delete a document only if you have uploaded it. Documents attached by one user cannot be deleted by others.

To delete a document, perform the following steps:

- 1. Navigate to the Details page.
- 2. Click **View More**. The Documents section is displayed.
- 3. Select the document which you want to delete. The Delete Document button enables.
- 4. Click **Delete Document**. The following message is displayed: Are you sure you want to delete this record?
- 5. Click **OK**. The following message is displayed: *Delete Operation Successful*.
- 6. Click **OK**. The document is removed from the Documents section.

# 4 Obtaining the Business Glossary

This chapter explains the process of obtaining the business glossary.

This chapter includes the following topics:

- About Business Glossary
- User Roles and Actions
- Business Glossary Workflow
- Creating a Business Glossary
- Importing a Business Glossary from Standard Glossary Providers

#### 4.1 About Business Glossary

Business glossary is a collection of business terms that provide definitions for common terminologies and acronyms in business processes, accounting, finance, risk management and other aspects of a financial organization. Primarily, a business glossary minimizes the misunderstanding and confusion of business terminology and communications.

The benefits of a business glossary are:

- It maximizes the understanding of the core business concepts and terminology of the organization.
- It minimizes the misuse of data due to inaccurate understanding of the business concepts and terms.
- It maximizes the accuracy of the results obtained as a result of search for business concepts, and associated knowledge.

The OFSAA business glossary of comprises its entire ecosystem spanning risk, compliance, performance and customer insight. It permits import and housing of other business glossaries into OFSAA and also allows mapping of organization specific or industry standard glossaries to standard OFSAA glossary.

#### 4.2 User Roles and Actions

All the users are required to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP, along with their respective individual group.

Following are the user roles and actions for Glossary:

- Glossary Viewer: Permits the user to view the glossary. User needs to be mapped to GLMVIEWERGRP group.
- Glossary Creator: Permits the user to create and maintain glossary objects. User needs to be mapped to GLMCREATEGRP group.

- Glossary Owner: A user with this role has all the permissions/rights which a creator has to his specific glossary. The user is responsible person for the glossary of the organization. Additionally, a user with this role receives all important ongoing notifications, emails and so on regarding that glossary. User needs to be mapped to GLMOWNERGRP group.
- **Glossary Approver**: Permits the user to approve/reject glossary objects. User needs to be mapped to **GLMAPPRGRP** group.

# 4.3 Business Glossary Workflow



# 4.4 Creating a Business Glossary

While defining a Glossary, the fields that are displayed are explained as tabulated.

**NOTE:** You should have Glossary Creator, or Glossary Owner rights to create a glossary.

#### 4.4.1 Fields and their Descriptions

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
ID	Identification number assigned to the glossary.	
Glossary Name	Name of the glossary	
Glossary Definition	A brief description of the glossary	

#### 4.4.2 Procedure to Create a Glossary

To create a glossary, perform the following steps:

- 1. Navigate to the Glossary menu in the Standards and Policies tab.
- 2. Click Add. The Glossary Details page is displayed.



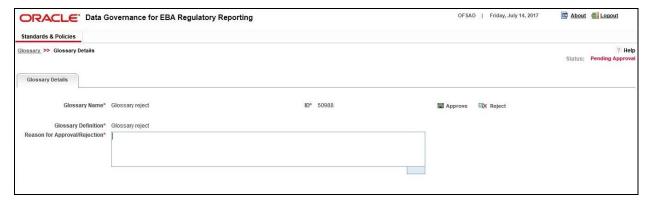
- 3. Enter the **Glossary Name** and **Glossary Definition** in the fields. The status of the Glossary is New.
- 4. Click **Save Draft**. The status of the Glossary changes to Draft. A Confirmation dialog box is displayed, with the message: *Add Operation Successful*.
- 5. Click OK.
- 6. Click **Edit** to review and update the fields, and **Submit**. A Confirmation dialog box is displayed, with the message: *Update Operation Successful*.
- 7. Click **OK.** The glossary is created, and the Glossary status changes from Draft to Pending Approval state.

# 4.5 Approving a Glossary

**NOTE:** You should have Glossary Approver rights to approve/reject a glossary.

To approve a Glossary, perform the following steps:

- 1. Navigate to the **Glossary** menu, and select the glossary.
- 2. The status of the Glossary is displayed as Pending Approval.



- 3. Provide a reason, in the **Reason for Approval/Rejection** field.
- 4. Click **Approve**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 5. Click **OK**. The status of the Glossary changes to **Active**.

## 4.6 Rejecting a Glossary

**NOTE:** You should have Glossary Approver rights to approve/reject a glossary.

To reject a Glossary, perform the following steps:

- 1. Navigate to the **Glossary** menu, and select the glossary.
- 2. The status of the Glossary is displayed as **Pending Approval**.

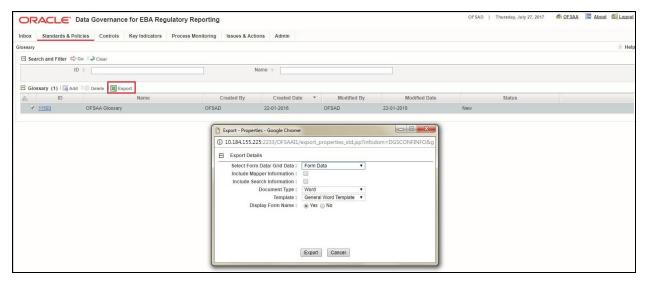


- 3. Provide a reason, in the Reason for Approval/Rejection field.
- 4. Click **Reject.** A Confirmation dialog box is displayed, with the message: *Update Operation Successful*.
- 5. Click **OK**. The status of the Glossary changes to **Draft**.

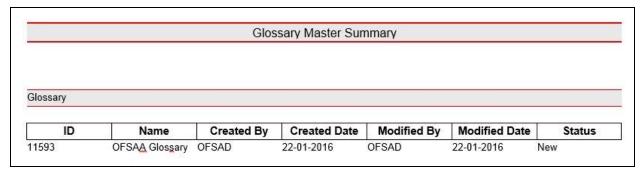
# 4.7 Exporting a Glossary

To export a Glossary, perform the following steps:

- 1. Navigate to the Glossary menu, and select the glossary.
- 2. Click **Export** to export the glossary.



- 3. Select Form Data/Grid Data as Grid Data or Form Data.
- 4. Select Include Mapper Information if you want to include information about Mapper.
- 5. Select **Include Search Information** if you want to include search information.
- 6. Set Document Type as Word or Excel or PDF.
- 7. Select **Display Form Name** as 'Yes' if you want to display form name.
- 8. Click Export in the Export Properties dialog box to display the Glossary Master Summary.



# 5 Mapping the Business Terms

This chapter explains Business Terms and the process of mapping Business Terms.

This chapter includes the following topics:

- About Business Terms
- User Roles and Actions
- Business Terms Workflow
- Creating a Business Term
- Usage term
- Mapping Business Terms

#### 5.1 About Business Terms

Business terms are individual terms present in a glossary. It includes a definition and several attributes which provide a complete description of the glossary.

Additionally, Business Terms provide associated knowledge such as the user responsible for the term, the associated metrics, correct usage of the term, related terms, list of possible values for the term and so on. OFSAA Glossary includes all the terms related to risk, performance, compliance and insight pre-packaged with all the relevant information in them

#### 5.2 User Roles and Actions

All the users are required to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP along with their respective groups.

Following are the user roles and actions for Business Terms:

- Business Term Viewer: Permits the user to view the Business Terms. User needs to be mapped to GLTVIEWERGRP group.
- Business Term Creator: Permits the user to create and maintain Business Terms. User needs to be mapped to GLTCREATEGRP group.
- Business Term Owner: A user with this role has all the permissions/rights which a creator
  has to his specific glossary. The user is responsible person for the glossary of the
  organization. Additionally, a user with this role receives all important ongoing notifications,
  emails and so on regarding that glossary. User needs to be mapped to GLTOWNERGRP
  group.
- Business Term Approver: Permits the user to approve/reject Business Terms. User needs to be mapped to GLTAPPRGRP group.

## 5.3 Business Terms Workflow



# 5.4 Creating a Business Term

While defining a Business Term, the fields that are displayed are explained as tabulated.

**NOTE:** You should have Business Term Creator, or Business Term Owner rights to create a glossary.

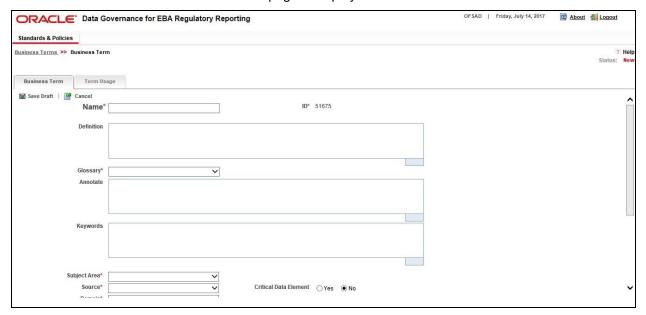
## 5.4.1 Fields and their descriptions

Fields	Description		
Fields marked in red ast	Fields marked in red asterisk(*) are mandatory		
ID	Identification number assigned to the glossary term.		
Name	Name of the Business Term		
Definition	A brief description of the Business Term		
Glossary	Select the Glossary from the drop-down box		
Annotate	Provide a reference text for additional information on Business Term		
Keywords	Provide the keywords used to search the Business Term		
Subject Area	Select the subject area from the drop-down box.		
Source	Select whether the source is Internal or External		
Domain	Select whether the domain is Alphanumeric, Date or Numeric		
Critical Data Element	Select whether the glossary term is a critical data element or not		

## 5.4.2 Procedure to Create a Business Term

Perform the following steps to create a Business Term:

- 1. Navigate to the Business Terms menu in the Standards and Policies tab.
- 2. Click Add. The Business Term page is displayed. The status of the Business Term is New.



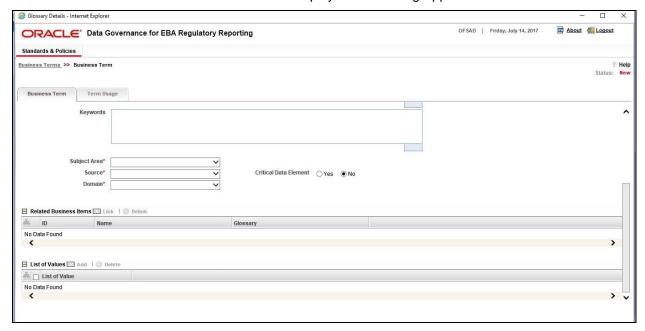
- 3. Enter the required information in the fields.
- 4. Select whether the Business Term is a Critical Data Element.
- 5. Click **Save Draft**. A Confirmation dialog box is displayed, with the message: 'Add Operation Successful.'
- 6. Click OK. The status of the Business Term changes to Draft.
- 7. You can view the related Business Terms, and link or delink the terms.
- 8. You can select the List of Values, and Add or Delete the values.
- 9. Click **Edit** to review and update the fields and **Submit**. A Confirmation dialog box is displayed, with the message: *Update Operation Successful*.
- Click **OK.** The Business Term is created, and the status changes from Draft to Pending Approval state.

## 5.5 Approving a Business Term

**NOTE:** You should have Business Term Approver rights to approve/reject a Business Term.

To approve a Business term, perform the following steps:

- 1. Navigate to the **Business Term** menu under **Standards and Policies** tab, and select the Business Term.
- 2. The status of the Business Term is displayed as Pending Approval.



- 3. Provide a reason, in the **Reason for Approval/Rejection** field.
- 4. Click **Approve**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 5. Click **OK**. The status of the Business Term changes to **Active**.

# 5.6 Rejecting a Business Term

**NOTE:** You should have Business Term Approver rights to approve/reject a Business Term.

To reject a Business Term, perform the following steps:

- 1. Navigate to the **Business Term** menu under **Standards and Policies** tab, and select the Business Term.
- 2. The status of the Business Term is displayed as Pending Approval.
- 3. Provide a reason, in the Reason for Approval/Rejection field.
- 4. Click **Reject**. A Confirmation dialog box is displayed, with the message: Update Operation Successful.
- 5. Click **OK**. The status of the Business Term changes to Draft.



## 5.7 Exporting a Business Term

To export a Business Term, perform the following steps:

- Navigate to the Business Term menu under Standards and Policies tab, and select the Business Term.
- 2. Click **Export** to export the Business Term.



- 3. Select Form Data/Grid Data as Grid Data or Form Data.
- 4. Select Include Mapper Information if you want to include information about Mapper.
- 5. Select **Include Search Information** if you want to include search information.
- 6. Set **Document Type** as Word or Excel or PDF.

- 7. Select **Display Form Name** as 'Yes' if you want to display form name.
- 8. Click Export in the Export Properties dialog box to display the Glossary Summary.
- 9. Click **Export to PDF** to export the glossary in PDF format with the following details:
  - Definition
  - Domain
  - Usage

# 5.8 Usage Term

The definition of Business Terms is generally designed to produce a common understanding of the meaning of the term, for the entire organization irrespective of the business function. These are standard definitions and do not really define the usage of the term in a specific context.

Usage Term of Business Terms explains the terminology in the context of its usage. A terminology can have one or more usage terms based on the number of use cases that it is applicable for in the organization. Each usage of that particular term has its own explanation of how and why it is used, along with the list of values for that specific context.

OFSAA business glossary provides standard and complete Usage Term for each Business Term.

## 5.8.1 Creating a Usage Term

**NOTE:** User can create Usage Term for Business Terms which are in the Draft stage.

While defining a Usage Term, the fields that are displayed are explained as tabulated.

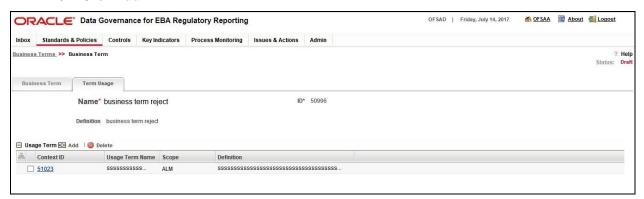
### 5.8.1.1 Fields and their Descriptions

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Name	Related to other glossary identifiers (multiple contextual definitions for the glossary term)	
Content Definition	Contextual definition of the glossary term from perspective of source or application	
Usage Term Name	Provides the name of the usage term	
Scope	It is the name of the context in which the term is used	
Context ID	It is a system generated number	

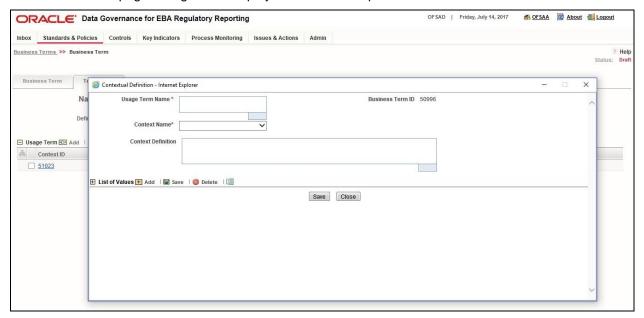
### 5.8.1.2 Procedure to Create a Usage Term

Perform the following steps to add a Usage Term:

- 1. Navigate to the Business Terms search and list page in the Standards and Policies tab.
- 2. Select a Business Term in Draft state. Click the Term Usage tab.
- 3. Click Add.



4. A webpage dialog box is displayed. Enter the required information in the fields.



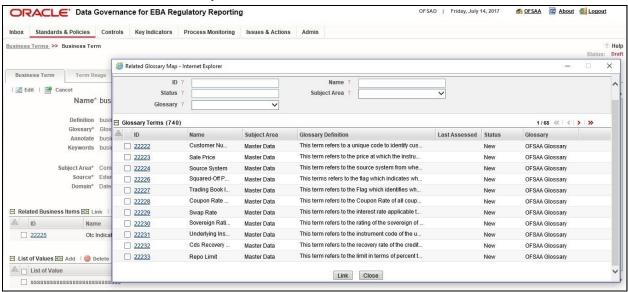
- 5. Select the Context Name, and provide the Contextual Definition.
- 6. Click **Save.** A Confirmation dialog box is displayed, with the message: *Add Operation Successful*.
- 7. Click **OK.** You can view the Usage Term in the **Search and List** page.

# 5.9 Mapping Business Terms

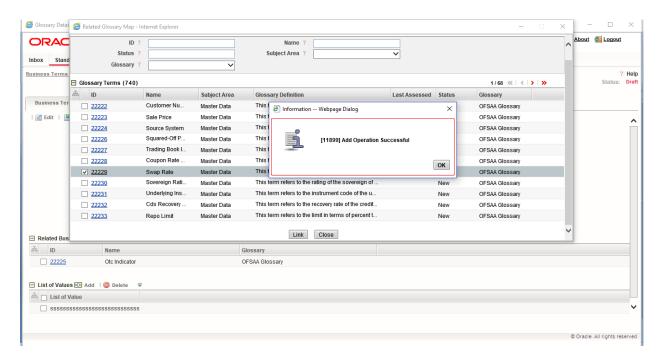
This process involves mapping a term in a glossary to another term in a different glossary. Terms in one glossary are mapped to similar, or related terms in another glossary to achieve consistency and standardization. While organizations use their own terminology, it is essential for them to map their terminologies to industry standard terminologies. This ensures completeness and consistentency in communication with external parties and regulators.

Following are the steps to map business terms with other business terms:

- 1. Select a business term in draft status.
- 2. In **Related Business Term** Grid, Click **Link**. This displays a new window with all the Business Terms in the system except the current Business Term.
- 3. Select the checkbox adjacent to the Business Term and click Link.

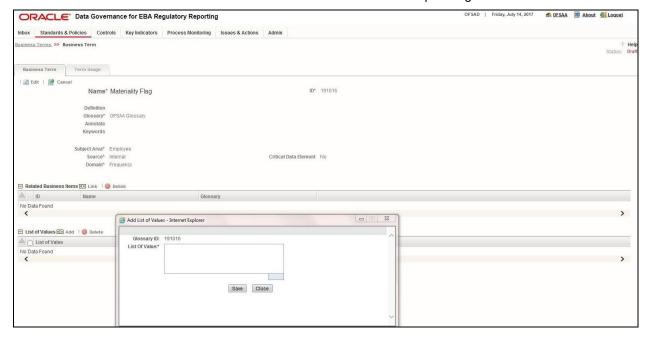


4. A success message is displayed. Click **OK**. Click **Close**.



## 5.10 List of Values

List of Grid enables the user to add some values to the corresponding Business Term.



# 6 Identifying the Critical Data Elements

This chapter explains the process of identifying the critical data elements. It includes the following topics:

- About Critical Data Elements
- User Roles and Actions
- Workflow of Critical Data Elements
- Creating a Critical Data Elements

## 6.1 About Critical Data Elements

Critical Data Elements are Business Terms, which are critical for a specific business process. These terms and their values are vital and significant for specific processes. For example, regulatory reporting or management reporting.

These data elements are marked critical with their context, justification, level of criticality and approval for the classification. They are ensured to have additional rigor in their data quality checks, controls, and so on and have sufficient metrics around it to ensure timeliness and accuracy of the values.

Critical Data Elements (CDEs) are defined for each report in Regulatory Repoting. DGECR will contain all CDEs for a particular report. List of Critical Data Elements are identified for a particular report and level of criticality will be defined and is stored in the FSI\_GL\_CDE\_DETAILS table. These elements are monitored for accuracy and consistency of data within Key Indicator and Control section.

### 6.2 User Roles and Actions

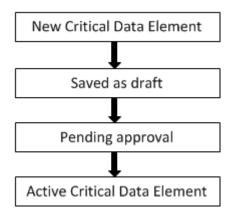
All the users are required to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP, along with their respective following groups.

Following are the user roles and actions for critical data elements:

- Critical Data Elements Viewer: Permits the user to view the critical data elements. User needs to be mapped to CDEVIEWERGRP group.
- **Critical Data Elements Creator**: The user is responsible for classification and maintenance of critical data elements. User needs to be mapped to **CDECREATEGRP** group.
- Critical Data Elements Approver: The user is responsible for approval and rejection of critical data elements. User needs to be mapped to CDEAPPRGRP group.
- Critical Data Elements Owner: A user with this role has all the permissions/rights, which a
  creator has to his specific critical data elements. The user is responsible person for the
  critical data elements of the organization. Additionally, a user with this role receives all

important ongoing notifications, emails and so on regarding those critical data elements. User needs to be mapped to **CDEOWNERGRP** group.

## 6.3 Workflow of Critical Data Elements



## 6.4 Creating a Critical Data Element

While defining a CDE, the fields that are displayed are explained as tabulated.

**NOTE:** You should have CDE Creator rights to create a CDE.

## 6.4.1 Fields and their descriptions

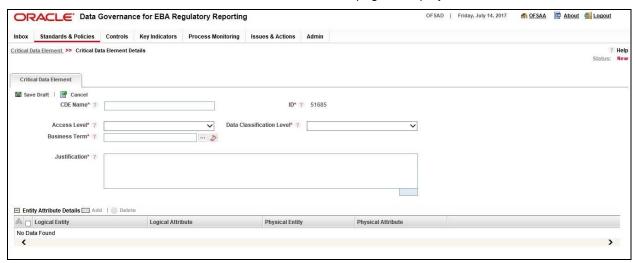
Fields	Description	
Fields marked in red asterisk(*) are mandatory		
ID	Identification number assigned to the CDE	
Entity Name	Provide the Entity name	
Attribute Name	Provide the Attribute name	
Access Level	Enter the access level, whether public, confidential or restricted	
Data Classification Level	Select the data classification level, whether Legal, Financial, PHI or PII	
Business Term	Select the Business Term	
Justification	Provide justification for classifying the Business Term as a CDE	
CDE Name	Provides the name of the Critical data Element	

**NOTE:** Entity Name and Attribute Name can only be added if CDE is in Draft status.

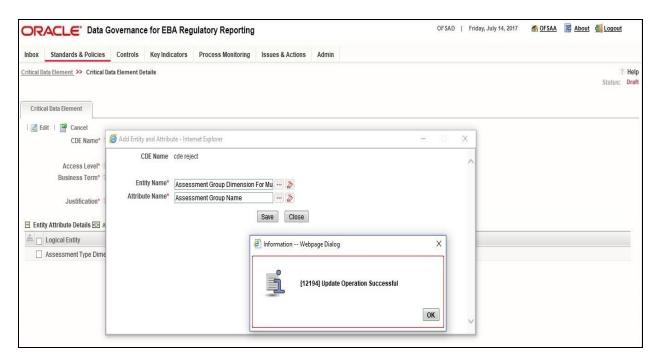
## 6.4.2 Procedure to Create a Critical Data Element

Perform the following steps to create a CDE:

- 1. Navigate to the Critical Data Element menu in the Standards and Policies tab.
- 2. Click Add. The Critical Data Element Details page is displayed.



- 3. Enter the required data in the fields.
- 4. In the **Justification** field, provide a justification for classifying the Business Term as CDE.
- 5. Click **Save Draft.** A Confirmation dialog box is displayed, with the message: 'Add Operation Successful.'
- 6. Click OK.
- 7. Click **Edit** to review and update the fields and click **Submit**.. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'



8. Click OK. The CDE is created, and the status changes from Draft to Pending Approval state.

## 6.5 Approving a CDE

**NOTE:** You should have CDE Approver rights to approve/reject a CDE.

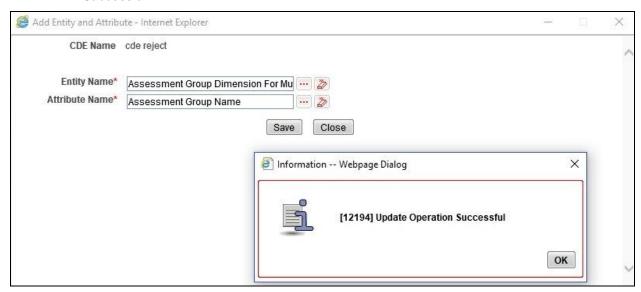
To approve a CDE perform the following steps:

- 1. Navigate to the Critical Data Element menu, and select the CDE ID.
- 2. The status of the CDE is displayed as **Pending Approval**.



3. Provide a reason, in the Reason for Approval/Rejection field.

4. Click **Approve**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'

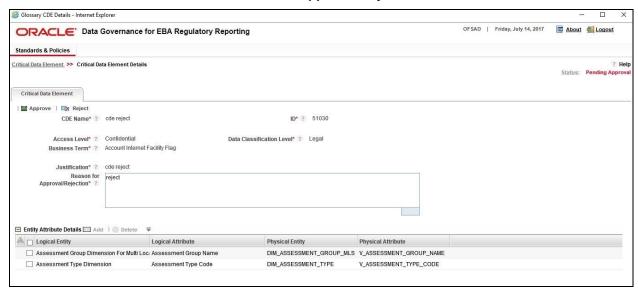


5. Click **OK**. The CDE is approved and the status changes to **Active**.

## 6.6 Rejecting a CDE

To reject a CDE, perform the following steps:

- 1. Navigate to the Critical Data Element menu, and select the CDE ID.
- 2. The status of the CDE is displayed as **Pending Approval**.
- 3. Provide a reason, in the Reason for Approval/Rejection field.



4. Click **Reject**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'

5. Click **OK**. The CDE is rejected and the status changes to **Draft**.

# 7 Identifying the Controls

This chapter explains the process of identifying the runs.

This chapter includes the following topics:

- About Controls
- DQ Check and Controls
- User Roles and Actions
- Creating a Control
- Assessing a Control
- · Raising Issues on Control
- Closing a Control

### 7.1 About Controls

A Control is a measure taken to mitigate a regulatory reporting risk. Control measures help an organization to avoid the risks which may otherwise hamper business due to inconsistentcy in reporting. Controls are defined to ensure that the data elements used for various business processes are accurate in value and obtained in time.

The controls identified for risk mitigation can be recorded and stored in a repository. This section helps how to capture Controls, and assess their effectiveness in avoiding the risks pertaining to reporting.

Control effectiveness establishes the confidence factor on data elements and its values.

The two types of Controls are listed as follows:

- Quality Controls: They are used to assess the data accuracy.
- Operational Controls: They are used to assess the availability and timeliness of data elements.

Controls are defined on data elements based on the defined DQ rules. The effectiveness of these controls can be automatically assessed based on the DQ execution facts.

**NOTE:** A Control user should be mapped to the Issue Creator group in addition to other Control related groups, to create an Issue.

### 7.2 DQ Checks and Controls

Controls are defined on data elements based on the defined DQ rules. The effectiveness of these controls can be automatically assessed based on the DQ execution facts.

**NOTE:** A Control user should be mapped to the Issue Creator group in addition to other Control related groups, to create an Issue.

Following are the types of Data Quality Checks and their definitions:

Data Quality Check	Definition
Blank Value Check	Blank Value Check identifies if the base column is blank without any values considering the blank space.
Column Reference/Specific Value Check	Column Reference / Specific Value Check compares the base column data with another column of the base table or with a specified direct value using the list of pre-defined operators.
Data Length Check	Data Length Check checks for the length of the base column data using a minimum and maximum value, and identifies if it falls outside the specified range
Duplicate Check	Duplicate Check can be used when a combination of column is unique and identifies all the duplicate data of the base table in terms of the columns selected for the duplicate check
List of Value Check	List of Value/Code Check can be used to verify values where a dimension/master table is not present. This check identifies if the base column data does not matches with any value or code specified in a list of values.
NULL Value Check	Null Value Check identifies if 'NULL' is specified in the base column.
Referential Integrity Check	Referential Integrity Check identifies all base column data, which has not been referenced by the selected column of the referenced table. Here, the reference table and columns are user specified.
Range Check	Range Check identifies if the base column data falls outside a specified range of Minimum and Maximum value.

Controls are specific to reports. DQs are defined in the  $DQ\_CHECK\_MASTER$  and  $DQ\_GROUP\_MAPPING$  table.

DQ rules are defined on the basis of Stage Table and Column mapped to a particular report.

# 7.3 Operational Control

Operational Controls will be created for each of the unique tasks available for a Run.

Batch ##INFODOM##\_CREATE\_OP\_CONTROLS needs to be executed for any date to create the Operational Controls based on the Tasks available at that point of time in the system.

If new tasks are added, then this batch is required to be executed again to create the new operational controls. There will not be any effect on the existing controls.

FSI\_CONTROL table stores the list of controls created. Operational controls can be identified with N\_CONTROL\_TYPE\_KEY=10002. All the tasks and operational controls mapping will be stored in table -FSI OP CONTROL TASK MAP.

### 7.4 User Roles and Actions

All the users are required to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP, along with their respective individual group.

The user roles defined in the Controls section of the DGECR application are:

• **Control Owner**: Permits the user to create, view and maintain controls.

The Controls section allows you to perform the following actions:

- **Creating Control**: Allows the user to create a new Control. The user can attach or delete documents. The user needs to be mapped to **DGCOGRP** group.
- Assessing Control: Allows the user to assess the effectiveness of a Control.
- Closing Control: Allows the user to close a Control in Open status and that is not in use.
- **Deleting Control**: Allows the user to delete a Control in Draft status.
- **Exporting Control**: Allows the user to export all the controls.
- Viewing Control: Allows the user to view the controls. The user needs to be mapped to DGCOVIEWGRP group

## 7.5 Creating a Control

While defining a Control, the fields that are displayed are explained as tabulated.

**NOTE:** You should have Control Owner rights to create a Control.

### 7.5.1 Fields and their Descriptions

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
ID	Displays the unique auto-generated ID for the control	
Name	Provide a short description or name for the control	
Description	Provide a long description of the control to indicate the purpose and nature of the control	
Owner	Select the user responsible for overseeing the control	

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Туре	Select the control type from the drop –down box. Quality Control, Operational Control	
Comments	Provide additional information about the Control	
Assessment Start Date	Displays the date when the assessment is going to start	
Frequency	Select the frequency of assessment from the drop-down box: Daily Assessment, Monthly assessment.	
Methodology	Select the methodology from the drop-down box: OFSAA Methodology	

### 7.5.2 Procedure to Create a Control

This section details the procedure to create a control using Batches.

#### 7.5.2.1 Control Creation via Batches

Perform the following steps to create a Control via Batches:

1. For control creation, FSI\_DGS\_CONFIGURATION table has to be seeded first. User needs to set the frequency too.

≣	V_MODULE_NAME	V_LOOKUP_CODE	N_LOOKUP_VALUE	V_LOOKUP_CODE_DESC
١	CTL	COMMENT	The control has been newly created by system	Default Comments
	CTL	CREATOR	DGSUSER	User who created this control
	CTL	LOCALE	en_US	English
	CTL	OWNER	DGSUSER	User to whom this control is assigned
	CTL	UPDATE_COMMENT	DQ Updated -	Updation Comments

- Once config table is seeded then following batch has to be executed, which will create the Controls for the available DQs - Batch - ##INFODOM##\_CREATE\_CONTROL.
- Check FCT\_CONTROL and FSI\_CONTROL\_DQ\_MAP tables once batch is successfully executed.

### **Error Profiling**

- 1. Execute the DQs and check the **Result Summary and Details**.
- 2. Run the Batch ##INFODOM##\_REFRESH\_MAT\_VIEWS, which will refresh all the required Materialized Views.
- 3. Execute Batch ##INFODOM##\_LOAD\_FSI\_ERROR\_DATA\_PROFILE. This will load the data into FSI\_ERROR\_DATA\_PROFILE table.

4. Execute – Batch - ##INFODOM##\_LOAD\_FSI\_ERROR\_DATA. This will load data into FSI\_ERROR\_DATA table.

**NOTE:** This step is not required to be executed for current release.

\* FSI\_ERROR\_DATA\_PROFILE table is used for Error Profiling.

### **Control Execution Details**

Following are the steps to perform control execution:

- 1. Once FSI\_ERROR\_DATA\_PROFILE and FSI\_ERROR\_DATA tables are populated, execute the Batch ##INFODOM## LOAD FSI CONTROL EXEC DETAIL.
- 2. This will load data into FSI\_CONTROL\_EXECUTION\_DETAILS tables, which will be used by DGECR UI to display the required execution details for a control.

**NOTE:** All the batches require FIC\_MIS\_DATE while executing. If wrong FIC\_MIS\_DATE is given it may result to data corruption.

All the batches should be executed in the same sequence as mentioned above.

### 7.5.3 Assessment Parameter Maintenance

Navigate to the **Menu > Admin > Control Assessment Parameters**. The maintenance has a list of seeded parameters, which are dependent on the Data Quality Framework of OFSAAI. The outputs associated to these parameters are derived at run time based on the Data Quality Profiling information within Data Governance for European Central Reporting. The screen also enables a user define new Assessment Parameters that can participate in the Score and Rating calculation of Assessment. Assessments for a particular control depends on the Parameter Type and Score Methodology.



#### 7.5.3.1 Parameter Type

Inference

A parameter defined as Inference is assumed to have minimum impact on the assessment of a control (during score/rating calculation for a Control).

#### Fact

A parameter defined as Fact is supposed to have more weight during score calculation of a control.

### 7.5.3.2 Score Methodology

There are two methodologies, which are used simultaneously during Assessments of a control.

a. Range based

This method helps to define specific ranges and score against each range at a parameter level.

b. Value based

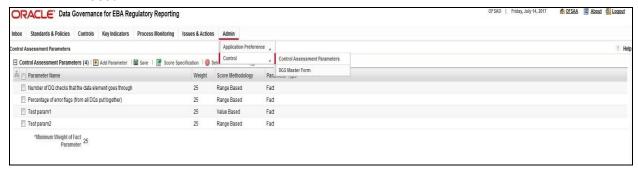
This method helps to define a specific value and score against a Parameter defined as Value based.

Basically, we use Inference/Fact parameter type to provide weights to the parameters.

Minimum Weight of Fact Parameter is shown in UI so user has to put greater than or equal value of that and the weight value of Inference parameter type is less than minimum values of Fact.

#### **Validations**

- Sum of weights of all parameters should not be greater than 100.
- Overlapping ranges should not be allowed in Score Specification for score method "Range Based".



Once parameters are created and ranges are specified, add values for the same parameter in table - FSI\_CONTROL\_USER\_PARAM\_VALUES. This table captures the Assessment parameter values at the control level. User is supposed to enter values in this table. Assessment calculation mechanism will pick data from this table and utilize the inputs in the score calculation of Assessment for a control or for multiple controls at run time.

n_control_key	Refers to n_control_key column of FCT_CONTROL
d_fic_mis_date	Date on which Parameter value is generated.
n_param_id	V_ID column of fsi_control_assessment_admin
v_value	Expected Value of a Parameter

The parameters can be defined as Inference Based/Fact Based.

### 7.5.4 Control Assessment

Assessment can be done for Controls (data elements) using an ICC batch. This provides flexibility to trigger assessments of all the Controls in one go based on the frequency as defined in FSI\_CTL\_FREQUENCY table. This Frequency can be set in FSI\_DGS\_CONFIGURATION table. The parameter information (definition/Values) present above are all utilized during batch execution of Control Assessments.

## 7.5.4.1 Quality Control Assessment

### **Pre-Requisite**

- For doing Control Assessment, Control Execution Details should be present.
- Execution Details can be DQ related or User Defined Parameters related.
- DQ related parameters will be available by default if DQ executions are done for that control.

#### **Generate Assessments**

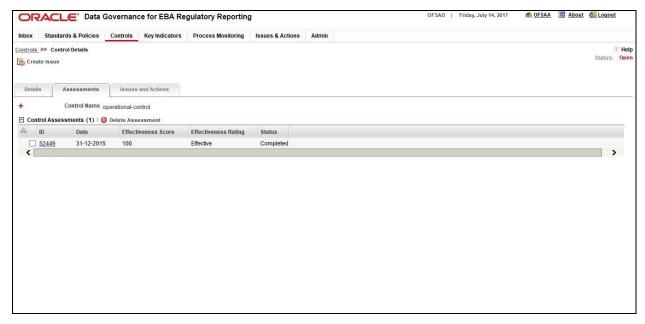
Once all the pre-requisites are met, execute the batch — **Create\_Control\_Assessment** for a given FIC MIS DATE.

Once the Assessment batch is triggered, user can see the assessment IDs that are generated in the User Interface of Data Governance for European Central Reporting. The backend engine generates Assessment Start Date as the date on which batch is triggered and the Frequency of Assessment is defaulted to Monthly. Assessment Frequency and Assessment Start date together decide whether the assessment has to be done for a control or not.

The default frequency that is used is configurable and can be adjusted in the following table:

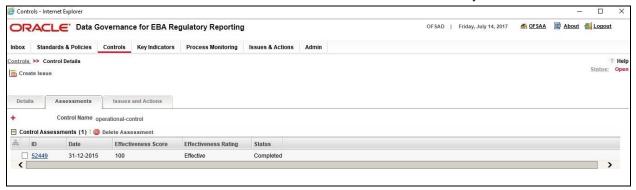
fsi dgs configuration

- 1. Navigate to **Controls** module in DGECR.
- 2. Click the **Control** against which Assessment is expected. The **Assessment** tab will show a unique Assessment Id along with Score, Rating and Status of the Assessment.
- Click the Assessment ID to view the Assessment Parameter details and Assessment Data Quality Execution details.



### **User Defined Assessments**

- 1. Click **Controls** Menu to view all the Controls in the system.
- 2. Click Control ID hyperlink for which the control status is Open.
- 3. Click Assessments tab to view all the assessments done for a particular control, if any.
- 4. Click **Delete Assessment** button to delete the assessment in the system.



### 7.5.4.2 Operational Control Assessment

Before doing assessment on operational control following things need to be done:

- 1. Complete Process Monitoring of the RUN for a given date.
- 2. Execute T2T to move Process Monitoring statistics to FACT table for the same date.
- 3. Data should be available in the following tables:
  - FSI\_PM\_BATCH\_SCHEDULED\_TIME
  - FSI\_PM\_BATCH\_TASK\_DEPENDENCY
  - FSI\_PM\_BATCH\_TASK\_AVG\_TIME

FSI\_PM\_BATCH\_TASK\_SCH\_TIME

Once the above steps are done, then batch ##INFODOM##\_ OP\_CONTROL\_ASSESSMENT needs to be executed for the given date to do the assessment on operational controls. Once assessment is done, it will start appearing in UI under Assessment tab for a control.

#### Tables:

- FCT\_PM\_BATCH\_TASK\_MEASURES: Stores the statistics on each task.
- FSI\_CTL\_EFFECTIVENESS: Stores the Assessments created.
- FSI\_CONTROL\_ASSESS\_SUMMARY: Summary of the assessment.
- FSI\_OP\_CONTROL\_EXEC\_DETAILS: Assessment details with all parameters.



## 7.6 Raising Issues on Controls

In control module, if the user is mapped to Issue Creator role, the user has an option to create issue if the control is in open status.

Navigate to the Control Details page, Create Issue button appears on the top of the page.



2. Click Create Issue button to view the Issue Creation page.



# 7.7 Closing a Control

A Control in Open status can be closed. Perform the following steps to close a control:

- 1. Navigate to the **Controls Search** and **List** page, and select the Control.
- 2. Click **Close Control**. The following screen is displayed.



- 3. Enter a justification for closing the Control. Click Submit.
- 4. The Control is closed.

# 8 Defining the Key Indicators for Monitoring

This chapter explains the details of the Key Indicators (KI) module in the Oracle Financial Services Data Governance for European Central Reporting application and step-by-step instructions to use this module.

This chapter includes the following topics:

- About Key Indicators
- Parameters of Key Indicators
- User Roles and Actions
- Creating a Key Indicator
- Managing Measure and Formulas

## 8.1 About Key Indicators

The Key Indicator (KI) component provides the flexibility to define Key Indicators to evaluate values, trends and variances of various data elements. They are important measures from the data foundation, which provide an insight into values of various data elements that are required for critical organizational processes. These indicators are reviewed on a periodic basis to alert stakeholders of possible situations needing attention.

OFS DGECR Key Indicators module provides an early-warning system to identify potential costly operational hazards including fraud, legal and technology risks. The use of KIs is recommended by Bank of International Settelments (BIS) for sound Operational Risk management. Therefore, it is an essential component of Basel II and Sarbanes-Oxley laws.

The type of values are quantitative and qualitative. For quantitative type of KI the user should load the measures. KIs are used as quantitative measures to monitor individual Critical Data elements and to determine the effectiveness of controls. The KI values are monitored for specific business processes such as regulatory reporting, used to determine variances, time series trends and many other metrics of data elements.

The application allows users to define various levels of thresholds depending on the level of analysis required. KI values are compared against threshold ranges defined. This determines the Red Amber Green (RAG) status of the KI. Various notifications and tasks can be sent to appropriate stakeholders depending on the level of the KI threshold value breach. The RAG status can be used as an indicator of the effectiveness of the Controls.

**NOTE:** A Key Indicator user should be mapped to the Issue Creator group in addition to other Key Indicator related groups, to create an Issue.

## 8.2 Parameters of Key Indicators

DGECR for Key Indicators for Regulatory Reporting is based on two parameters:

Periodic Comparison

### Edit Checks

## 8.2.1 Key Indicators based on Periodic Comparison

Periodic comparison, as the name suggests, is the comparison of reports between two time intervals or periods. If we are handling monthly reports, then we need to compare and analyze the reports of two months (periods). If handling yearly reports, we need to compare and analyze the reports of two years (periods). This kind of comparison helps us to identify any kind of issue with the data.

#### NOTE:

For few reports, first quarter of the current year cannot be compared with the last quarter of the previous year. As the report is for the current year and hence, comparison with previous year's data is invalid. By default, the reports are filtered by the latest values on the basis of Run Skey and MIS Date Skey Filter for period comparison.

Data is analyzed for each MDRM codes present in Regulatory Reports to identify the possible indicators. We have defined Key Indicator based on Period Comparison for each MDRM code present in report. Corresponding Thresholds are defined for each Key Indicator and Scores are provided for each threshold value. This score value in turn helps us to categorize RAG (Red, Amber and Green) status against each Key Indicator. According to the RAG value, user can take necessary actions for Red and Amber Kls.

## 8.2.2 Key Indicators based on Edit Checks

Each report has its own Edit check sheet that includes various Validity, Qualitative, Intraseries and Interseries check.

Validity Check: Validity check is basically Quantitaive check. A validity check is used to
check whether a particular value in a report is a number or not as it should be as per the
Edit Check sheet. For example; One of the most common validity check states Value not
equal to null.

**NOTE:** Derived columns should not be considered for Key Indicators. For example: if cells A1+A2=A3. Then A3 is the derived column.

- Qualitative Check: Qualitative Checks define value in one column should match values
  of another column. This ensures the quality of the reports.
- Interseries Check: Interseries Check involves comparison of two schedules within a single report.
- Intraseries Check: Intraseries Check involves comparison of two schedules from two different reports

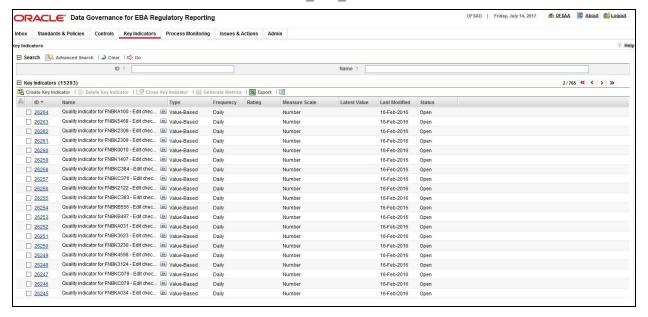
Edit checks are classified into two types:

Controls

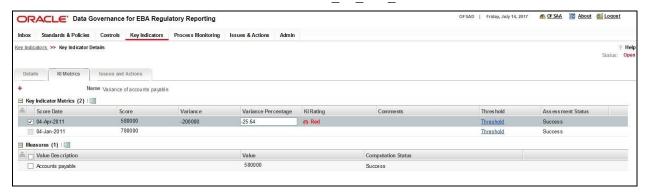
### Key Indicators

Edit check is defined on the basis of MDRM code. If the MDRM code mapping is received from the Staging phase, it is a Control and hence defined as a DQ check. If the MDRM code mapping is received rom Reporting phase, it is a Key Indicator. KI has its own formula. The Content of DGECR will define the KI definition and threshold values. This is fed to the DGECR, which reads the KI definition and threshold values to generate the KI indicators and provide the required RAG value.

The KI definitions are available in the FCT KRI DEF table.



The Threshold values are available in the FCT KI DEF THRSLD table



#### 8.3 User Roles and Actions

This section explains the different user roles and actions that can be perform in the Key Indicator module of the OFS DGECR application.

### 8.3.1 User Roles

All the users are required to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP along with their following respective groups.

The user roles defined in the Key Indicator module of OFS DGECR:

- **Key Indicator Creator**: Permits the user to create, view and maintain Key Indicators. The user needs to be mapped to **DGSKRCODGRP** group.
- **Key Indicator Value Capturer:** Helps the user to generate metrics. The user needs to be mapped to **KIVCAP** group.
- Key Indicator Viewer: Helps the user to view the key indicators. The user needs to be mapped to DGKIVIEWGRP group.

### 8.3.2 Actions

The Key Indicator records module allows users to perform the following actions:

- Creating Key Indicator: This action allows the user to create a new Key Indicator record.
   Users can link or delink the components, define the formulas, Threshold limits, and attach or delete the documents before or after submitting the Key Indicator.
- Editing Key Indicator: This action allows the user to edit and update the Key Indicators in Draft or Review status.
- Closing Key Indicator: This action allows the user to close the Key Indicators in Open status.
- Deleting Key Indicator: This action allows the user to delete the Key Indicators in Draft Status.
- **Exporting Key Indicator**: This action allows the user to export the list of Key Indicator records. The Exported Key Indicator function allows the organization to have a compiled list of all applicable Key Indicator records.

## 8.4 Creating a Key Indicator

While defining a Key Indicator, the fields that are displayed are explained as tabulated.

**NOTE:** You should have Key Indicator Creator rights to create a Key Indicator.

### 8.4.1 Fields and their descriptions

Fields	Description
Fields marked in red asterisk(*) are mandatory	
Name	Provide a short description for the KI

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
ID	Unique ID for the KI (auto-generated)	
Description	Provide a long description for the KI	
Туре	<ul><li>Value Based</li><li>Variance Based</li></ul>	
Source	Source from where the KI value is obtained, whether Internal or External	
Frequency	Frequency at which the value of the KI is obtained from the source such as yearly, Half-yearly, Quarterly, Monthly, Fortnightly, Weekly, Daily	
Measure Scale	Select the scale from the drop-down box, whether Percentage, Number or Amount	
Owner	Select the KI owner	
Caution User	User to be notified when value breaches the caution level	
Critical User	User to be notified when value breaches the critical level	
Currency	Select the base currency for thresholds and KI value	
Comments	Provide additional information if any.	

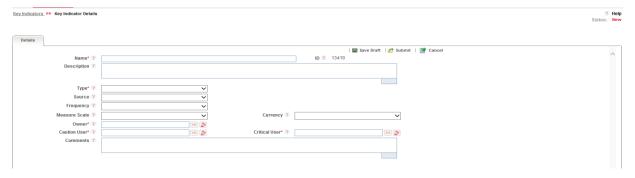
## 8.4.2 Procedure to Create a Key Indicator

You can create a new Key Indicator, when you identify a warning signal which has potential impact in the organization. The Key Indicator Search and List page allows you to create a new Key Indicator.

**NOTE:** Users mapped to the role of Key Indicator Creator can create a Key Indicator.

To create a Key Indicator, perform the following steps:

1. Navigate to the **Key Indicator Search** and **List** page, and click **Create Key Indicator**. The **Key Indicators Details** page is displayed.



NOTE: The status of the Key Indicator is New.

2. Enter the required information in the fields.



- 3. In the **Owner** field, click the hierarchy browser and select the Owner for the control. Click to clear the field. Similarly, select Caution User and Critical User.
- 4. Click Save Draft. A Confirmation dialog box is displayed, with the message: Add Operation Successful.
- 5. Click OK. The Key Indicator is saved and Key Indicator Details page is displayed. The status of Key Indicator changes to Draft.
- 6. Click **Edit** to update the information, and **Submit**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.' The status of the Key Indicator changes to Open.

**NOTE:** You cannot submit a Key Indicator at the first instance.

7. You can view the KI in the **Key Indicator Search and List** page.

#### 8.5 Managing Measure and Formulas

For Enterprise valid Key Indicators, the values are generated. Predefined value sets are created in the applications installed in the same Information Domain. Users mapped to the role of Key Indicator Creator can update this details in Draft or Open status.

### 8.5.1 Creating Measures

The seeded measures are populated in the measure list of Measure and Formula page. To create the manual measures, perform the following steps:

1. Enter the values in following columns of DIM KI MEASURE table (available in atomic schema):

### Columns of DIM\_KI\_MEASURE Table

Column	Description
N_MEASURE_KEY	This is the primary key. Enter a unique key number.
V_MEASURE_CODE	Enter the measure code. This should be same as of N_MEASURE_KEY.
V_MEASURE_NAME	Allows you to enter the name of measure which is not available in existing list. For example, number of customers, number or complaints and so on. You can enter a maximum 300 characters in this column.
N_MEASURE_TYPE	Enter the type of measure. The type is entered as Number as you have defined it for status. Following are the types of measure
	1 - Internal Source - (Automated)
	2 - External Source - (Automated)

	3 - Internal Source - (Manual) 4 - External Source - (Manual)
N_MEASURE_STATUS	Enter the status of measure as 1 (active) or 2 (Inactive). Only active measures will be displayed in measure list of Measure and Formula page.
N_ENTITY_KEY	Enter the entity key value. For example, if you want to create a measure based on Risk module, enter the entity value of that module in this field. The Entity Key values are available in SETUP_COMPONENTS table.
N_APP_KEY	Enter the name of application. Following are the values for Application key:  1 – Data Governance for European Central Reporting

2. DIM\_KI\_MEASURE\_MLS table is used to store the names of the measure in different languages as available or installed. Enter the values in following fields of DIM\_KI\_MEASURE\_MLS table:

### Columns of DIM\_KI\_MEASURE\_MLS table

Column	Description
N_MEASURE_KEY	This is the primary key. Enter the unique key number. This value should be same as defined in DIM_KI_MEASURE table.
V_MEASURE_NAME	Allows you to enter the name of measure which is not available in existing list. For example, number of custom- ers, number or complaints and so on. This value should be same as defined in DIM_KI_MEASURE table.
DESCLOCALE	Enter the locale details of measure. For example, en_US and so on.

3. After populating these values in table, the created measures (if status is active) will be displayed in KI screen when defining the formula.

**NOTE:** Measures should be created in these tables to appear in the user interface.

## 8.5.2 Defining Limits

To define the limits for a specific KI, perform the following steps:

- 1. Navigate to the **Key Indicator Search and List** page.
- 2. Click a Key Indicator ID. The **Key Indicator Details** page is displayed.

**NOTE:** While creating the KI, select the Type as Quantitative, Source as Internal, and ensure that the KI is in Draft state.

- 3. Expand the View more section. In the Threshold section, click Define Limits.
- 4. Assign Lower limit, Uppder Limit, Score and Rating. Ensure that the ranges do not overlap.
- 5. Click **Update**. A Confirmation dialog box is displayed, with the message: *Update Operation Successful*.

- 6. Click OK.
- 7. Click **View Rating Scale** to view the rating assigned to each score. Based on the score the rating scale is classified as Green, Amber or Red.



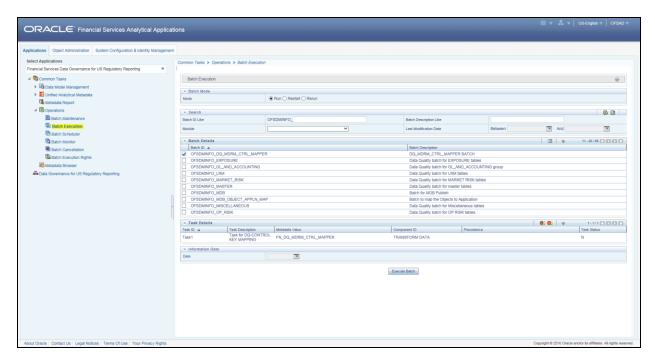
## 8.5.3 Bulk KI Assessment

Bulk KI Assessment process helps to create assessments for multiple KIs at once based on the frequency and start date of the KIs. For performing Bulk KI Assessment, execute the batch <INFODOM> BULK KI ASSESSMENT for a given date.

## 8.5.4 DQ-Control Mapping Utility

Perform the following steps to access DQ\_Control Mapping Utility:

- 1. Select Financial Services Data Governance for European Central Reporting from the **Select Applications** dropdown.
- 2. Navigate to Common Tasks-> Operations-> Batch Execution.
- 3. Select DQ MDRM CTRL MAPPER batch from the Batch Details grid to execute the batch.



To map the created controls to the DQs, navigate to the Batch Execution and execute the batch DQ\_MDRM\_CTRL\_MAPPER.

This will map N\_CONTROL\_KEY from the DQs present in the fsi\_control\_dq\_map table to the pre-seeded entries in the fsi rr ctl map.

### 8.5.5 Updating Measures in Formula

To update a Formula, perform the following steps:

- 1. Navigate to the **Key Indicator Search** and **List** page.
- 2. Click Key Indicator ID. The **Key Indicator Details** page is displayed.
- 3. Expand the View more section.
- 4. Under the Measure and Formula section, click **Edit**. The **Measure and Formula** page is enabled.
- 5. Edit the Formula as required.
- 6. Click **Save**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 7. Click OK.

**NOTE:** To delete a measure from the Formula, select the measure and click **Delete**.

## 9 Issues and Actions

This chapter explains the process of creating issues for problems or deficiencies arising during execution of the plan, which require attention and resolution, and describes the process of identifying the corrective actions for issues. When you identify a particular issue or a problem statement that poses as an risk, you can create issues and subsequently create necessary action plans to resolve or address those issues.

Organizations use action plans to address a particular issue that has occurred. Users mapped to the role of Issue Owners or Action Creators can create Action Plans for their Issues.

This chapter includes the following topics:

- About issues and Actions
- Issues
- Managing Issues
- Actions
- Managing Actions

### 9.1 About Issues and Actions

An issue is a problem statement or matter requiring attention. Actions are plans or activities taken up to resolve those issues. Actions are corrections activities that are planned to remediate an issue, and are assigned to individual users for updates and completion.

Organizations may need to identify and track issues whenever there is an alarming situation, such as when an incident is reported, Key Indicators (KIs) are breached, risk is assessed as high, control is assessed as ineffective, regulation is breached and so on. It can be created out of ineffective controls, breached key indicators, or as a result of delays in completion of tasks process monitoring. It can also be created to track change management of a change to a metadata and its impact on all related metadata objects.

Issues can be created either from the Issues and Actions module or from other modules such as Controls, whenever the parameters are alarming and require issue creation.

Actions are created to remediate an issue. After the actions are closed the issue is reviewed for closure. Therefore, ensure that you complete all actions to close an issue. Action plans aim at estimating the cost involved in addressing issues. If the cost of taking up the action is more than the risk involved in the issue, an organization can choose to close the issues without any actions.

### 9.2 Issues

This section includes:

- User Roles and Actions
- Issue Workflow

• Tasks and Notifications in Issues

### 9.2.1 User Roles and Actions

All the users are required to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP, along with their following respective groups.

This section provides information on the user roles and actions in Issues module.

#### **User Roles**

This module is designed for users mapped to the roles of Issue Creator, Issue Owner or Action Creator, and Action Owner. Their roles and responsibilities, as they operate within the application, include the following:

- **Issue Creator**: This user is responsible for creating an issue and helping the organization in tracking the progress of an issue till its closure. This user can assign a created issue to an Issue Owner and reopen closed issues.
- Issue Owner or Action Creator: This user is responsible for assessing the issue created by
  the Issue Creator, adding issue details, and creating adequate action plans to resolve the
  issue. This user can assign a created action to an Action Owner and reopen the completed
  actions.

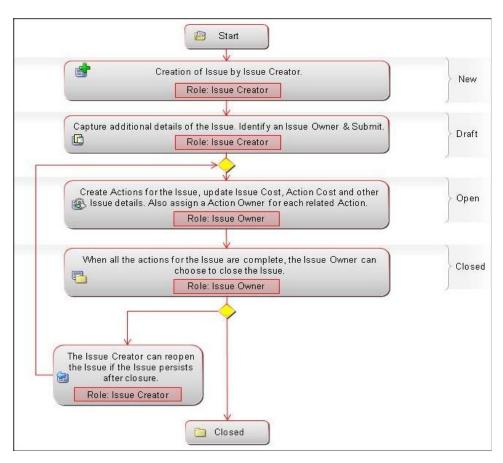
#### **Actions**

The User Roles described above can perform the following actions:

- **Creating Issue**: This action allows an Issue Creator to create a new issue identified by an organization.
- **Creating Action**: This action allows an Issue Owner to create new action plans or link existing action plans from the Issue Details page for resolving an issue.
- Deleting Issue: This action allows an Issue Creator to delete an issue in Draft status if the Issue Creator believes that the particular issue is no longer required.
- Closing Issue: This action allows either an Issue Creator to close an issue when all the associated actions have been completed.
- Reopening Issue: This action allows an Issue Creator to reopen a closed issue.
- **Transferring Ownership**: This action allows an Issue Owner to transfer the ownership of an issue to an appropriate user.
- **Exporting Issue**: This action allows the user to export the list of issues to an Excel format.

### 9.2.2 Issue Workflow

The following figure displays the complete workflow of the Issues module:



The status flow of the Issues module is as follows:



# 9.2.3 Tasks and Notifications in Issues

Tasks are actionable items assigned and sent to a user. By performing these tasks, you complete the workflow defined in the module. Notifications are messages sent to a user stating that an action has been performed in the application. Both Tasks and Notifications can be viewed from the Inbox menu in the application.

The following table lists the tasks and notifications that each user role will receive in their Inbox menu on performing a particular action.

Action Performed	Task/Notification	Task/Notification Description	Sent To	Status
Submitting an Issue	Task	A Task is sent to the Issue Owner selected in the Owner field.	Issue Owner	Open
Transferring the Ownership of an Issue	Task	A Task is sent to the new Issue Owner selected in the Transfer Ownership window.	Issue Owner	Open
Transferring the Ownership of an Issue	Notification	A Notification is sent to the Issue Creator who created the issue.	Issue Creator	Open
Closing an Issue.	Notification	A Notification is sent to the Issue Creator who created the issue.	Issue Creator	Closed
Reopening an Issue by Issue Creator.	Task	A Task is sent to the Issue Owner selected in the Owner field.	Issue Owner	Open
Submitting an Action by Issue Owner or Action Creator	Task	A Task is sent to the Action Owner selected in the Owner field.	Action Owner	Open

# 9.3 Managing Issues

This section includes the following:

- Creating an Issue
- Managing Issue Details
- Transferring Ownership of an Issue
- Closing an Issue
- Reopening Closed Issues
- Deleting an Issue
- Exporting List of Issues to Excel
- Creating Actions from Issues

# 9.3.1 Creating an Issue

While creating an Issue, the fields that are displayed are explained as tabulated.

# 9.3.1.1 Fields and their descriptions

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Name	Short description for the issue	
ID	unique id for the issue(auto generated)	
Description	long description for the issue	
Issue Category	Select the classification type of the issue from the drop-down box, such as Data Authorization, Data Security, Data Privacy, Data Accuracy, Data Availability, Timeliness	
Criticality	Select the level of criticality of the issue such as High/Medium/Low from the dropdown	
Target Date	Select a target date from the calendar for completion of the issue	
Owner	Select the User, from the hierarchy button, who owns and tracks the resolution of the issue	
Component	Select the component from the hierarchy button which the Issue is to be created	
Primary Source	Select the particular entity in the source function for which the Issue is to be created. This is only active if input is provided for Component.	

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Comments	Provide additional information if any	

#### 9.3.1.2 Procedure to Create an Issue

When you identify a particular issue or a problem statement that poses as risk to an organization, you can create issues either from the Issues & Action module or from Controls module in the application, and subsequently create necessary action plans to resolve or address the identified issue.

**NOTE:** Only users mapped to the role of Issue Creator can create a new issue from the respective modules.

To manually create an issue from the Issues and Actions module, perform the following steps:

 When creating issues from the Issues & Actions module, select issues and navigate to the Issues Search and List page and click Create Issue. The Issues Details page is displayed. Or,

When creating issues from other modules in the DGECR application, navigate to the respective module details page and click **Create Issue**. The **Issues Details** page is displayed.



- 2. Enter the required information in the fields.
- 3. Click **Save Draft** to save the information entered in the Definition page. A Confirmation dialog box is displayed, with the message: 'Add Operation Successful.'
- 4. Click **OK**. You are navigated to the **Issues Details** page and the status of the issue changes to **Draft**. You can Edit the Issue and Update or Submit it to the Issue Owner.

Or:

Click **Submit** to save the entered information and submit the issue to the Issue Owner for taking further actions. A Confirmation dialog box is displayed, with the message: '*Update Operation Successful*.'

5. Click **OK**. You are navigated to the Issues Details page and the status of the issue changes to Open. A new issue is created.

# 9.3.2 Managing Issue Details

The Issues Details page allows you to manage additional tasks and functionalities pertaining to the Issues. This section covers the following topics:

- Editing an Issue
- Managing Details
- Managing Linkages

#### 9.3.2.1 Editing an Issue

When you want to update or modify the issue details, you can edit an issue from the **Issue Details** page.

Users mapped to the role of Issue Creator can view the details of all the issues in the Issues Search and List page, but can edit only the issues that they created. An Issue Owner can edit an issue in Open status whereas an Issue Creator can edit only in Draft status.

#### **Editing an Issue in Draft Status**

To edit an issue in Draft status, perform the following steps:

- 1. Select the Issue ID from the Issue search and list page. Navigate to the **Issues Details** page.
- 2. From the **Details** tab, click **Edit**. Modify the necessary issue details.
- 3. Click **Update** to save the information entered in the details page. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 4. Click **OK**. You are navigated to the **Issue Details** page and the status of the issue remains in Draft.

Or:

Click **Submit** to save the entered information and submit the issue to the Issue Owner for taking further actions. A Confirmation dialog box is displayed, with the message: '*Update Operation Successful*.'

5. Click **OK**. You are navigated to the Issues Details page and the status of the issue changes to **Open**.

#### 9.3.2.2 Managing Details

This section covers the following topics:

Attaching and Deleting Documents

#### **Attaching and Deleting Documents**

The **Issue Details** page allows you to attach or delete documents related to an issue. Refer to <u>Managing Documents</u> section for details.

## 9.3.2.3 Managing Linkages

When an issue is in Open status, an Issue Owner can link and delink records of entities to the respective section such as Controls, Key Indicators from the Linkages tab.

**NOTE:** You cannot perform link or delink action when the status of an issues is in Closed.

This section includes the following topics:

- Linking an Record to an Issue
- Delinking an Record to an Issue

# Linking an Record to an Issue

To link an entity record such as controls or Key Indicators to an issue, perform the following steps:

- 1. Login to the application as an Issue Owner.
- 2. Navigate to the **Issue Details** page of an issue in Open status.
- 3. Click **Linkages** tab. The list of entities such as Controls or Key Indicators is displayed.
- 4. Click **Link** on the required entity. A window with a search bar and a list of pre-filtered records is displayed in various statuses. The following table displays the statuses of records that you can link to each entity:

Entity Name	Status of Records
Controls	Open
Key Indicators	Open

5. Search for the required entity record using the Search bar and then select the entity record from the List section.

Or:

Select the required entity record from the List section that already displays the pre-filtered list of entity records through a default search criteria.

- 6. Click **Link**. A Confirmation dialog box is displayed, with the message: 'Records Linked Successfully.'
- 7. Click OK.
- 8. Click **Back** to navigate back to the Linkages tab.

The linked entity records are displayed in the respective entities section. You can click the ID of the linked record to navigate to the respective entity details page.

#### Delinking an Record to an Issue

To delink entity records such as controls or Key Indicators from an issue, perform the following steps:

- 1. Login to the application as an Issue Owner.
- 2. Navigate to the Issue Details page of an issue in Open status.

- 3. Click Linkages tab. The list of entities are displayed.
- 4. Expand the required section where you want to delink a record.
- 5. Select the record(s) using the checkbox and click **Delink**. A Confirmation dialog box is displayed, with the message: 'Are you sure you want to delink the records?'
- 6. Click **OK**. The following message is displayed: 'De-link Operation Successful.'
- 7. Click OK.

The record is delinked from the respective entity section.

**NOTE:** You cannot delink a primary source record from the entities section. If you try to delete a primary source record, the following message is displayed: *The selected record cannot be delinked as it is a primary source record for the issue.* 

# 9.3.3 Transferring Ownership of an Issue

When the owner of an issue has changed for reasons such as the Issue Owner user has quit the organization or moved to a different role and so on, an Issue Owner user can transfer the ownership of the issue to an appropriate user by using the Transfer Ownership option in the Issue Details Page or from the Issues Search and List page

To transfer the ownership of an issue, perform the following steps:

 Navigate to the Issues Search and List page. Select an issue in Open status, and click Transfer Ownership. The Ownership Transfer window is displayed.

Or:

From the **Issues Details** page of an issue in Open status, click **Transfer Ownership**. The **Ownership Transfer** window is displayed.

- 2. Select a new owner from the hierarchy browser window.
- 3. Enter any comments in the **Comments** fields.
- 4. Click **Submit**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 5. Click OK.
- 6. Click Back.

You are navigated to either the updated **Issues and Search List** page or the **Issues Details** page from where the transfer of ownership action is performed.

## 9.3.4 Closing an Issue

You can close an issue when you have completed all the actions created for an issue or you believe that the identified issue is no longer relevant.

**NOTE:** When you want to close an issue, the status of all the associated actions must be in Completed status. If you try to close an issue without completing all the actions

associated with it, the following message is displayed: 'Please close all actions associated with the Issue.'

To close an Issue, perform the following steps:

 Navigate to the Issues Search and List page. Select an issue in Open status, and click Close Issue. The Issue Details page is displayed.

Or:

From Issues Details page of an issue in Open status, click Close Issue. The Issue Details pag is displayed.

- 2. Enter the reason for the closure of the issue in the **Comments** field.
- 3. Click **Submit**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 4. Click OK.
- 5. Click Back.

You are navigated to either the updated **Issues and Search List** page or **Issues Details** page from where the closure action is performed. The status of the issue changes to Closed.

# 9.3.5 Reopening Closed Issues

An Issue Creator user can reopen a closed issue if the user believes that if there is a need to reexamine the issue or the issue that was closed is still existing in the organization, or the actions plans initiated to mitigate the issue were not satisfactory.

**NOTE:** Only users mapped the role of Issue Creator can reopen the closed issues.

To reopen a closed issue, perform the following steps:

1. Navigate to the Issues Search and List page. Select an issue in Closed status, and click **Reopen**. The **Issue Details** page is displayed.

Or:

From the **Issues Details** page of an issue in Closed status, click **Reopen**. The **Issue Details** page is displayed.



2. Enter comments in the **Comments** field.

- 3. Click **Submit**. A Confirmation dialog box is displayed, with the message: 'Update Operation Successful.'
- 4. Click **OK**. You are navigated back to the **Issue Details** window.
- 5. Click Back.

You are navigated to either the updated **Issues and Search List** page or **Issues Details** page from where the reopening actions is performed. The status of the issue changes to Open.

# 9.3.6 Deleting an Issue

Users mapped to the role of Issue Creator, or Issue Owner can delete issues in Draft status if they are not applicable to the business or an organization.

**NOTE:** You can delete an issue only when it is in Draft status.

To delete an issue, perform the following steps:

- 1. Navigate to the Issues Search and List page.
- 2. Select an issue in Draft status.
- 3. Click **Delete**. The Confirmation window is displayed:
- 4. Click **OK**. The following window is displayed: Delete Operation Successful.
- 5. Click **OK**. The selected issue is deleted. You are navigated to the updated Issues Search and List page.

#### 9.3.7 Exporting List of Issues to Excel

You can export the list of issues displayed in the Issues Search and List page to an Excel format.

**NOTE:** You cannot export individual issues to Excel.

Refer to section **Exporting Records** for more details.

# 9.3.8 Creating Actions from Issues

When an organization wants to record recommended action plans to address a particular issue that has occurred, they can create action plans. Users mapped to the role of Issue Owner or Action Creator can create action plans or new actions for an issue.

To create action plans for a an issue, perform the following steps:

1. From the **Open Tasks** tab in the **Inbox** menu, click a Task ID in Open status. You are navigated to the **Issues Details** page.

Or:

Navigate to the **Issues Search and List** page and click the required Issue ID in Open status on which you want to create actions. You are navigated to the **Issues Details** page.

2. Expand **View More** from the **Details** tab. The Actions, Document and Workflow History sections are displayed.



3. Click Create Action from the Actions section. The Actions Definition page is displayed.

4. Enter the following information in the **Actions Definition** page.

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Action Name	Short description for the action	
ID	Unique id for the action (auto generated)	
Description	Provide a long description for the action	
Criticality	Select the level of criticality of the action plan such as High/Medium/Low	
Start Date	Enter the date by which the action plan has to be executed	
Target Date	Enter a target date for completion of the action	
Owner	Select the User who owns and tracks the resolution of the action	
Reminder Days	Enter the number of days before which the action assessor has to be intimated to complete the action	
Progress	This field is enabled for an Action Owner to update the measure of completion of action plan.	
	Note: By default, this field is disabled when the action is created.	
Component	Select the component for the action	
Primary Source	Select the particular entity in the source function for which the automatic issue is being created	
Comments	Provide additional information if any	

5. Click **Save Draft** to save the information entered in the details page. A Confirmation dialog box is displayed, with the message: 'Add Operation Successful'. Click **OK**. You are navigated to the **Actions Details** page and the status of the issue changes to Draft.

Or:

Click **Submit** to save the entered information and submit the action to the Action Owner for taking further actions. A Confirmation dialog box is displayed, with the message: 'Add Operation Successful.' Click **OK**. You are navigated to the Actions Details page and the status of the action changes to Open.

A new action is created and a task is sent to the owner of the action for taking further actions.

**NOTE:** You can also use the Link option to link the various actions that are applicable to the current issue.

#### 9.4 Actions

This section includes:

- User Roles and Actions
- Action Workflow
- Tasks and Notifications in Actions

#### 9.4.1 User Roles and Actions

This section provides information on the user roles and actions in the Actions module.

#### **User Roles**

This module is designed for users mapped to the roles of Issue Owner or Action Creator, Issue Creator, and Action Owner. Their roles and responsibilities, as they operate within the application, include the following:

- **Issue Owner or Action Creator:** This user is responsible for assessing the issue created by the Issue Creator, adding issue details, and creating adequate action plans to resolve the issue. This user can assign a created action to an Action Owner and can also reopen the completed actions. The user needs to be mapped to DGISASRGRP group.
- Action Owner: This user is responsible for assessing the actions created by the Issue
  Owner, implementing action plans pertaining to an issue and tracking them to completion.
  This user can update the percentage completion of actions, activities performed and cost
  incurred in carrying out the actions. The user needs to be mapped to the DGS EBA
  AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST
  GROUP along with the DGAAGRP group.

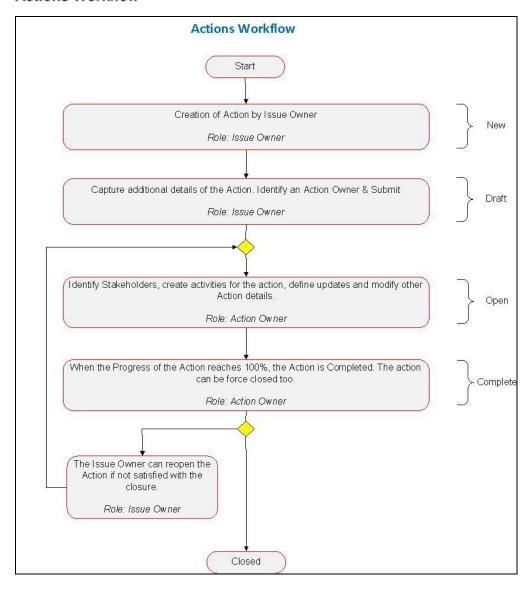
#### **Actions**

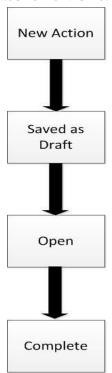
The user roles described above can perform the following actions:

- Deleting Action: This action allows an Issue Owner or Action Creator user to delete an
  action in Draft status when an Issue Owner or Action Creator believes that the action is no
  longer required.
- **Force- Closing Action:** This action allows an Action Creator or Issue Owner user to close an issue when associated actions have been completed.

- **Reopening Action:** This action allows an Issue Owner or an Action Creator to reopen closed actions.
- **Transferring Ownership**: This action allows an Action Owner to transfer the ownership of an action to an appropriate user.
- **Exporting Action:** This action allows all user roles to export the list of actions to a Microsoft Excel spreadsheet.

# 9.4.2 Actions Workflow





The status flow of the Actions module is as follows:

#### 9.4.3 Tasks and Notifications in Actions

Tasks are actionable items assigned and sent to a user. By performing these tasks, the appropriate user completes the workflow defined in the module. Notifications are messages sent to a user stating that an action has been performed in the application. Both Tasks and Notifications can be viewed from the Inbox menu in the application.

The following table lists the tasks and notifications that each user role will receive in their Inbox menu on performing a particular action.

Action Performed	Task/Notification	Task/Notification Description	Sent To	Status
Submitting an Action by Issue Owner or Action Creator	Task	A Task is sent to the Action Owner selected in the Owner field.	Action Owner	Open
Submitting an Action by Action Owner	Notification	A Notification is sent to the Issue Creator of the Issues mapped to the action.	Issue Creator	Open
Transferring the Ownership	Task	A Task is sent to the new action ownerselected in the Transfer Ownership window.	Action Owner	Open

Transferring Ownership	Notification	A Notification is sent to the Issue Owner who created the Action and all the stakeholders captured in stake holders tab.	Issue Owner and Stake holders	Open
Completing the Progress of an Action to 100%	Notification	A Notification is sent to the Issue Owner who created the Action and all the stake holders captured in Stakeholders tab.	Issue Owner and Stake Holders	Closed
Force closing an Action	Notification	A Notification is sent to the Issue Owner who created the Action and all the stake holders captured in Stakeholders tab.	Issue Owner and Stake holders	Open

# 9.5 Managing Actions

This section includes the following:

- Managing Action Details
- Transferring Ownership of an Action
- Closing an Action
- Reopening Completed Actions
- Deleting an Action
- Exporting List of Actions to Excel

# 9.5.1 Managing Action Details

The Actions Details page allows you to manage additional tasks and functionalities pertaining to the Actions.

This section discuses the following topics:

- Editing Action Details
- Managing Details

#### 9.5.1.1 Editing Action Details

When you want to update or modify action plans associated with issues, you can edit an action from the Action Details page. Users mapped to the role of Action Owner can edit an issue in Open status whereas an Action Creator user can edit only in Draft status.

To edit an action in Open status, perform the following steps:

- 1. Navigate to the **Action Details** page.
- 2. From the **Details** tab, click **Edit**. The Action Details page is displayed.
- 3. Modify the necessary action details.

You can also perform actions such as adding an activity, adding stakeholders, adding action updates and viewing the workflow. For more information, refer to <u>Managing Details</u>.

- Click Submit. A Confirmation dialog box is displayed, with the message: Update Operation Successful.
- 5. Click **OK**. The updated Action Details page is displayed.

# 9.5.1.2 Managing Details

The Details page allows you to manage additional tasks and functionalities pertaining to the Actions.

This section discuses the following topics:

- Adding Activities to an Action
- Adding Action Updates
- Attaching and Deleting Documents

#### **Adding Activities to an Action**

To add an activity to an action, perform the following steps:

- 1. Navigate to the **Action Details** page of an action in **Open** status.
- 2. Expand **View More** to display the list of sections.
- 3. Click Add Activity from the Activity section. An activity row is added.



- 4. Check the check box for the row to make the Activity editable.
- 5. Enter the Activity Name, Progress, Start date, End date of the activity, and any comments.
- Click Save. The following message is displayed: Update Operation Successful.
- 7. Click **OK**. A new activity is added in the activities section.

**NOTE:** To delete an activity, select the row and click **Delete Activities**.

#### **Adding Action Updates**

To add an update to an Action, perform the following steps:

- 1. Navigate to the **Action Details** page of an action in **Open** status.
- 2. Expand View More to display the list of sections.
- 3. Click Add Action Updates from Action Updates section. An Action Update row is added.



- 4. Click the check box for the row to make the action update editable.
- 5. Enter comments in the field **Update Comments.**
- 6. Click **Save Action Updates**. The following message is displayed: *Update Operation Successful*.
- 7. Click **OK**. A new update action is added in the Action Updates section.

NOTE: To delete an action update, select against each row and click Delete Action Updates.

#### **Attaching and Deleting Documents**

The Action Details page allows you to attach or delete documents related to an action. For more details on how to attach and delete documents, refer to <u>Managing Documents</u> section.

# 9.5.2 Transferring Ownership of an Action

To transfer the ownership of an Action, perform the following steps:

 From the Action Search and List page, select an action in Open status, and click Transfer Ownership. The Ownership Transfer window is displayed.

Or:

From the **Action Details** page of an action in **Open** status, click **Transfer Ownership**. The Ownership Transfer window is displayed.



- 2. Select a new owner from the hierarchy browser window.
- 3. Enter any comments in the **Comments** fields.
- 4. Click **Submit**. The following message is displayed: *Update Operation Successful*.
- 5. Click OK.
- 6. Click **Back**. You are navigated to either the updated Issues and Search List page or Issues Details page from where the transfer of ownership action is performed.

### 9.5.3 Closing an Action

Actions can be closed once they are complete. If all actions for an Issue is addressed, then Issues can be closed. If an Action is abandoned mid-way, it can be force closed. Once all actions are closed, the Issue can be closed.

Only users mapped to the role of Action Owner can close or force close actions. Only an Issue Owner can close Issues.

#### 9.5.3.1 Force-Closing an Action

You can force-close an action if it is no longer relevant to the associated issues. You can force-close an action only when it is in Open status.

To close an action, perform the following steps:

 From the Action Search and List page, select an action in Open status, and click Force Close Action. An Action Details window is displayed.

Or:

From the **Action Details** page of an action in **Open** status, click **Force Close Action**. An Action Details window is displayed.



- 2. Enter the reason for the closure of the issue in the **Comments** field.
- 3. Click **Submit**. The following message is displayed: *Update Operation Successful*.
- 4. Click OK.
- Click Back. You are navigated to either the updated Actions and Search List page or Action
  Details page from where the closure action is performed. The status of the issue changes to
  Complete.

#### 9.5.4 Reopening Completed Actions

Only a user mapped to the role of Issue Owner can reopen actions associated for an Issue.

To reopen a completed action by an Issue Owner, perform the following steps:

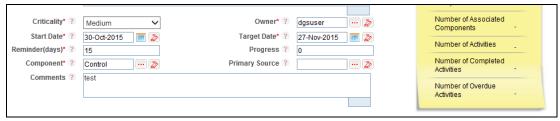
 From the Issues Search and List page, select an issue in Open status. Expand View More and click the required Action ID in Completed status. The Action Details page is displayed. Click Reopen Action. An Action Details window is displayed.

Or:

From the **Action Search and List** page, select an action in **Completed** status, and click **Reopen Action**. The Action Details window is displayed.

Or:

From the **Action Details** page of an action in **Completed** status, click **Reopen Action**. An Action Details window is displayed.



- Enter comments in the Comments field.
- 3. Click **Submit**. The following message is displayed: *Update Operation Successful*.
- 4. Click OK.
- Click Back. You are navigated to either the updated Action Search List page or Issues
  Details page from where the reopening actions is performed. The status of the issue changes
  to Open.

### 9.5.5 Deleting an Action

The Controls section allows you to delete Action Plans in Draft status.

Users mapped to the role of Issue Owner can delete Actions in Draft status if Issue Creation is turned on. If Issue Creation is turned off, Users mapped to the role of Control Owner, can delete Draft Actions linked to Controls. Users mapped to the role of Action Owner can delete issues in Draft status if they are not applicable to the business or an organization.

To delete an action in Draft status, perform the following steps:

- 1. From the Action Search and List page, select an action in Draft status.
- 2. Click **Delete Action**. The following confirmation message is displayed: *Are you sure you want to delete this record?*
- 3. Click **OK**. The following message is displayed: Delete Operation Successful.
- 4. Click **OK**. The selected action is deleted.

You are navigated to the updated Action Search and List page.

#### 9.5.6 Exporting List of Actions to Excel

You can export the list of actions displayed in the Action Search and List page to an Excel spreadsheet. Refer to section Exporting Records for more details.

**NOTE:** You cannot export individual actions to Excel.

# **10 Process Monitoring**

This chapter explains the process of identifying the reporting plan.

This chapter includes the following topics:

- User Roles and Actions
- Process Monitoring Workflow
- Creating a Reporting Plan
- Linking the OFSAA Runs to a Plan
- Linking the Tasks to Runs
- Linking the Dependent Tasks to Tasks
- Monitoring a Reporting Plan
- Viewing a Reporting Plan

#### 10.1 User Roles and Actions

All the users need to be mapped to DGS EBA AUTHORIZER GROUP, DGS EBA ADMINISTRATOR GROUP, and DGS EBA ANALYST GROUP, along with DGSPSI and PROCUSER.

Following is the user role and action for Glossary:

• **PROCUSER**: Permits the user to access the processs monitioring module.

# 10.2 Process Monitoring Workflow

Following flowchart describes the Process Monitoring Workflow:



# 10.3 Creating a Reporting Plan

The reporting plan provides an overview of the timelines for the regulatory submission. It is activity specific. For example, the plan for regulatory report submission of one activity is different than another. The plan includes the scope and schedule for tracking and completion.

To create a reporting plan, define the name, purpose, owner and additional attributes for the plan. Additionally, you need to define the OFSAA runs and scope of the plan. You can choose any OFSAA run as the scope and derive the tasks from all the runs in the scope.

# 10.3.1 Fields and their descriptions

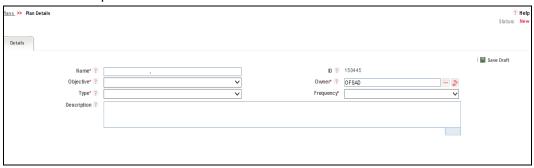
Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Name	Provide a short description of the plan.	
ID	Displays the unique ID for the plan (auto-generated).	
Objective	Select the objective from the drop-down box, whether Business, Management or Regulatory.	
Owner	Select the owner of the plan such as the user responsible for tracking the plan to closure.	

Fields	Description	
Fields marked in red asterisk(*) are mandatory		
Туре	Select the plan type from the drop-down box, whether Regulatory Report Submission, or Management Report Submission.	
Description	Provide a long description of the plan.	
Frequency	It is the frequency of a Plan	

# 10.3.2 Procedure to Create a Reporting Plan

Perform the following steps to create a Reporting Plan:

- 1. Navigate to the **Process Monitoring Search and List** page.
- 2. Click Create Plan. The Plan Details page is displayed.
- 3. Enter the required information in the fileds.



- 4. Click **Save Draft**. A Confirmation dialog box is displayed, with the message: *Click OK to continue to Details page for newly created entry. Click Cancel to remain in the create new screen to add additional entries*.
- 5. Click **OK** to proceed. The status of the Plan changes to Draft.

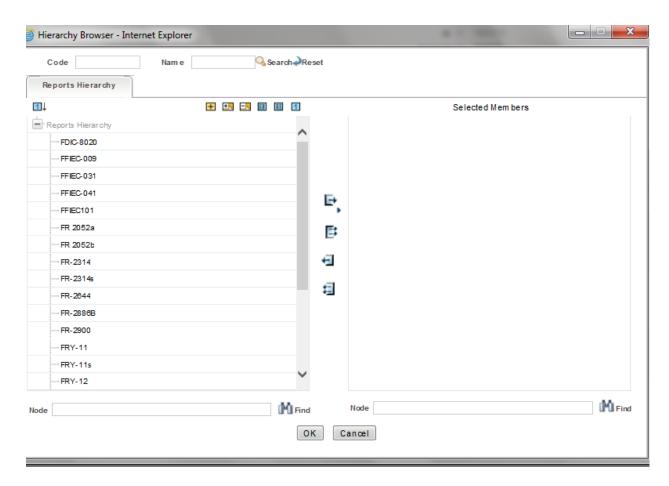
**NOTE:** You should schedule the plan before submitting.

6. The plan is submitted, and the status changes to Open.

**NOTE:** To submit a plan, all mandatory fields (marked with an asterisk) must be filled. If not, the application displays the following message: *Mandatory fields are not entered.* 

# 10.4 Linking Reports to a Plan

Regulatory Reports can be associated to a Plan in Process Monitoring module

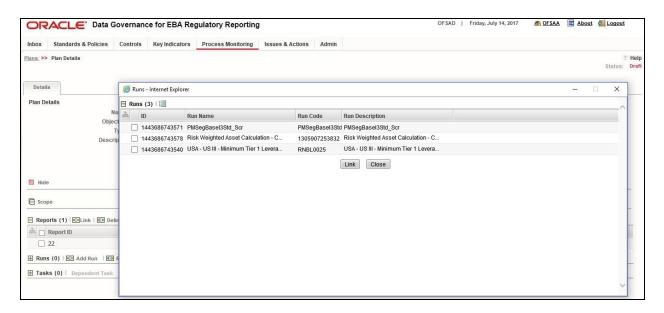


# 10.5 Linking the OFSAA Runs to a Plan

Data Governance for European Central Reporting facilitates mapping of OFSAA Runs to the Plans created in Process Monitoring module. For the created plan, user can link the Runs by selecting the **Link** button in the Runs Grid. All the selected runs will be displayed in the Runs grid.

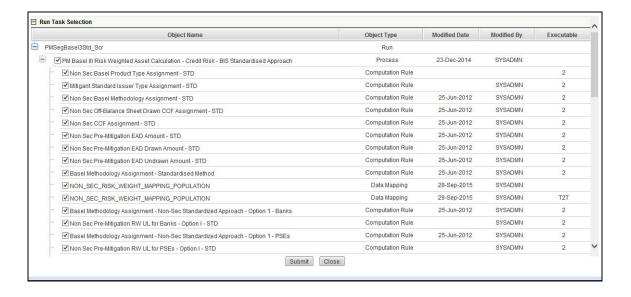
**NOTE:** Install another media pack to obtain the Run information. The runs available as a part of the applications in the media pack can be made visible in Data Governance for European Central Reporting.

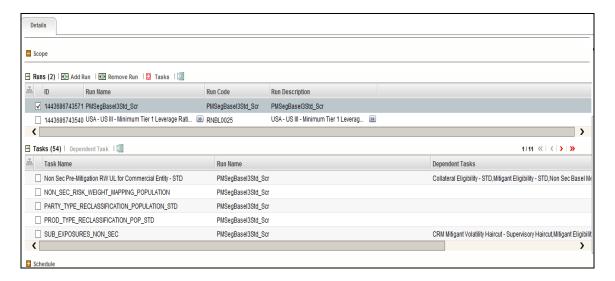
Metadata Publish is required to publish the Run related information.



# 10.6 Linking the Tasks to Runs

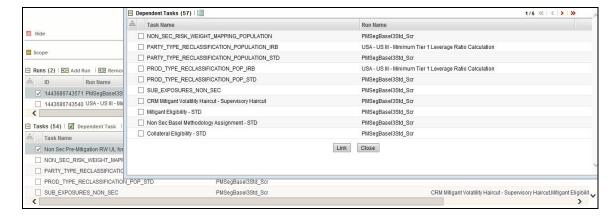
Data Governance for European Central Reporting facilitates mapping of Tasks to Runs in Process Monitoring module. The **Task** button in the Runs grid give the user the option to select the tasks. On clicking **Task button**, a pop-up window displays all the tasks under the selected Run. The selected tasks can be seen in the Task grid under the Run grid.





# 10.7 Linking the Dependent Tasks to Tasks

Data Governance for European Central Reporting facilitates mapping of Dependent Tasks to Tasks in Process Monitoring module. The **Dependent Task** button in the Tasks grid give the user the option to select the dependent tasks. On click of each task, the **Dependent Task** button is enabled that displays a pop up window where the user has the provision to select the dependent task for the selected task. The selected dependent task is also displayed in the Task Grid.



# 10.8 Monitoring a Reporting Plan

After submission the reporting plan is monitored for completion of individual tasks.

# 10.9 Viewing a Reporting Plan

This helps the user to view the reporting plan. The user needs to be mapped to the **DGPMVIEWGRP** group.

To get the Process Monitioring Plan and task details in T2T\_FCT\_PLAN\_TASK\_EXEC every time when the new plan and tasks are added following steps need to be followed.

- 1. Create the batch from FSDF Rule Run framework screen.
- 2. Execute the created batch with selected tasks.
- 3. Execute the fct\_plan\_task\_exec excluding T2T\_FCT\_PLAN\_TASK\_EXEC
- 4. Execute the DIM\_TASK, DIM\_RUN\_EXECUTION and DIM\_REPORT\_SUB\_PLAN.
- 5. Execute the FCT\_PLAN\_TASK\_EXEC batch including only T2T\_FCT\_PLAN\_TASK\_EXEC Task.

# 11 Dashboards

Dashboards will provide the reports for the various modules in the DGECR Application.

# 11.1 Data Quality Dashboards

Data Quality Rules for the Dashboards should be executed through batches only and not through DQ screen.

Batches corresponding to Data Quality and Data Profile have to be executed to view the dashboards. Refer the Runchart for further details.

Based on Data Quality check defined in the DQ framework of AAAI, Dashboard generates the reports. These are predefined values as well. Dashboard generates the reports based on what kind of check type the user wants to analyze the data with.

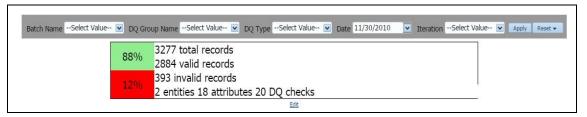
Data Quality Dashboard provides the data based on following list of drop-downs and selecting the desired Date:

- Batch Name
- DQ Group Name
- DQ Type
- Iteration

Click **Apply** to generate the reports. Click **Reset** to reset the values.

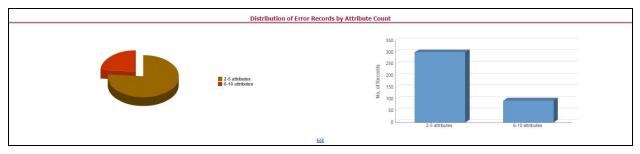
The first grid displays the following data:

- Pass DQ percentage (Green shows the pass DQ %)
- Fail DQ percentage (Red shows the failed DQ %)
- Number of Total Records
- Number of Valid Records
- Number of Invalid Records
- Number of entities, attributes, and DQ checks



# 11.1.1 Distribution of Error Records by Attribute Count

This analysis displays the distribution of error records based on range of attribute counts in the form of pie charts and bar graphs.



- 1. Click either on pie chart or bar graph to get drill down which displays the following details:
  - Entity
  - Attributes
  - DQ Check Type Name
  - Percentage of Rejected Records Count
- 2. Click Attributes to display the following:
  - Data Profile: It displays 2 analyses:
    - Data Profile: Tabular representation of the following data based on Entity-Attribute Name:
      - Count Distinct values
      - Count Null Values
      - Max Value
      - Mean Value
      - Minimum Value
      - Outliers Greater than 2x mean
      - Outliers Less than 2x mean
      - Total Row Count



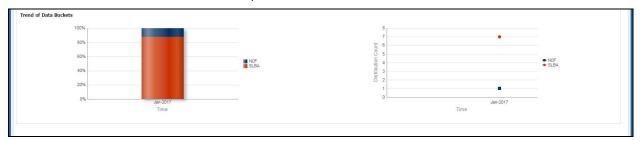
- Trend of Data Profile: This report shows the trend of data profiling in a 6 month interval from the selected date. It is a Graphical representation of the following data based on Entity-Attribute Name:
  - Count Distinct values
  - Count Null Values
  - Total Row Count



- Data Bucket: It displays 2 analyses:
  - Data Bucket: Data Bucket is the tabular representation of the following data based on Dimension Table:
    - Node Code
    - Distribution Count



- Trend of Data Bucket: This report shows the trend of data profiling in a 6 month interval from the selected date. It is a graphical representation of Distribution Count and Node Codes against time intervals. The Trend of Data Buckets includes two types of graphs:
  - Bar Graph
  - Line Graph



# 11.1.2 Distribution of Error Records by Error Type

This analysis displays the distribution of error records based on error type.



- 1. Click either on pie chart or bar graph to get drill down which displays the following details:
  - Entity
  - Attributes
  - DQ Check Type Name
  - Percentage of Rejected Records Count
  - Date
- 2. Click **Attributes** to display the following:
  - Data Profile: It displays two analyses:
    - Data Profile: Tabular representation of the following data based on Entity-Attribute Name:
      - Count Distinct values
      - Count Null Values
      - Max Value
      - Mean Value
      - Minimum Value
      - Outliers Greater than 2x mean
      - Outliers Less than 2x mean
      - Total Row Count



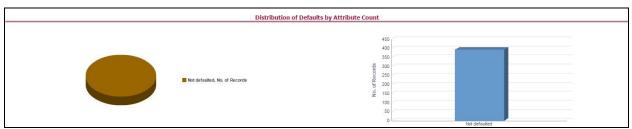
- Trend of Data Profile: Graphical representation of the following data based on Entity-Attribute Name:
  - Count Distinct values
  - Count Null Values
  - Total Row Count
- Data Bucket: It displays two analysis:
  - Data Bucket: Data Bucket is the tabular representation of the following data based on Dimension Table:
    - Node Code
    - Distribution Count



- Trend of Data Bucket: Graphical representation of Distribution Count and Node Codes against time intervals. The Trend of Data Buckets includes two types of graphs:
  - Bar Graph
  - Line Graph

# 11.1.3 Distribution of Defaults by Attribute Count

This analysis displays the distribution of default records based on attribute count.



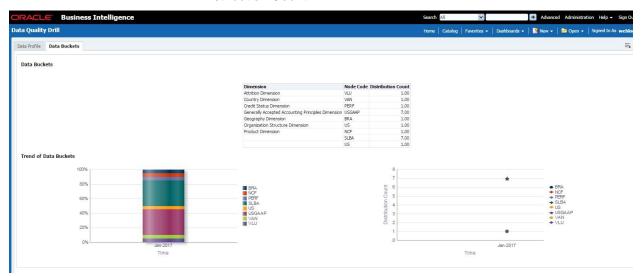
1. Click either on pie chart or bar graph to get drill down which displays the following details:

- Entity
- Attributes
- DQ Check Type Name
- Percentage of Rejected Records Count
- 2. Click Attributes to display the following:
  - Data Profile: It displays two analysis:
    - Data Profile: Tabular representation of the following data based on Entity-Attribute Name:
      - Count Distinct values
      - Count Null Values
      - Max Value
      - Mean Value
      - Minimum Value
      - Outliers Greater than 2x mean
      - Outliers Less than 2x mean
      - Total Row Count



- Trend of Data Profile: Graphical representation of the following data based on Entity-Attribute Name:
  - Count Distinct values
  - Count Null Values
  - Total Row Count
- Data Bucket: It displays two analysis:
  - Data Bucket: Data Bucket is the tabular representation of the following data based on Dimension Table:

- Node Code
- Distribution Count



- Trend of Data Bucket: Graphical representation of Distribution Count and Node Codes against time intervals. The Trend of Data Buckets includes two types of graphs:
  - Bar Graph
  - Line Graph

#### 11.2 Controls Dashboard

Execute the batches corresponding to Controls to view the Controls dashboards.

This section displays two dashboard pages:

- Summary
- Controls by Regulatory Reports

# **11.2.1 Summary**

Select the date to generate the dashboard reports.

Following are the types of Controls that are displayed as the Performance Tiles in the Controls module:

- Quality Control: Provides the number of Quality controls present in the system.
- Operational Control: Provides the number of operational controls present in the system.



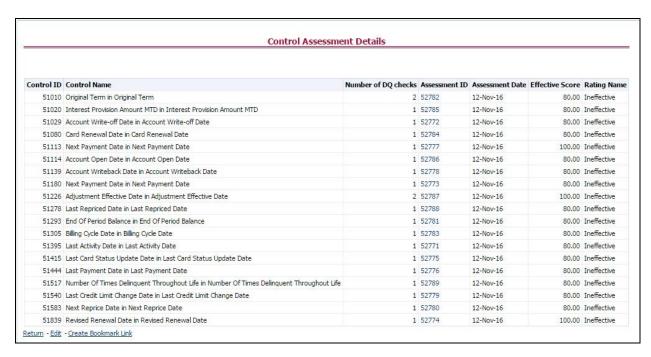
# 11.2.1.1 Quality Controls by Rating

This section provides the graphical representation of Number of Controls against Quality Controls. The three types of Rating Name are listed as follows:

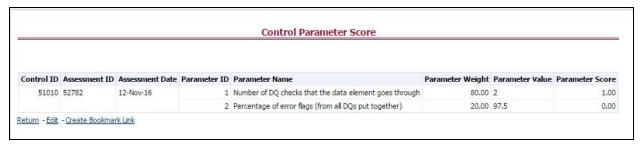
- Effective
- Ineffective



- 1. Click the graphs to view the drill-down **Control Assessment** reports. The following data is displayed under Control Assessment dashboard:
  - Control ID
  - Control Name
  - Number of DQ checks
  - Assessment ID
  - Assessment Date
  - Effective Score
  - Rating Name

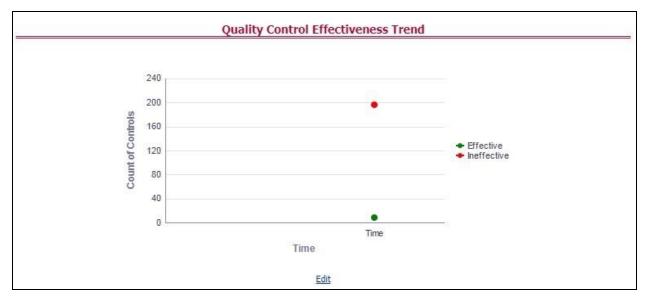


2. Click Assessment ID to view the drill-down Control Parameter Score.



#### 11.2.1.2 Quality Control Effectiveness Trend

This section provides the graphical representation of Number of Quality Controls within a period of six months from the selected date.

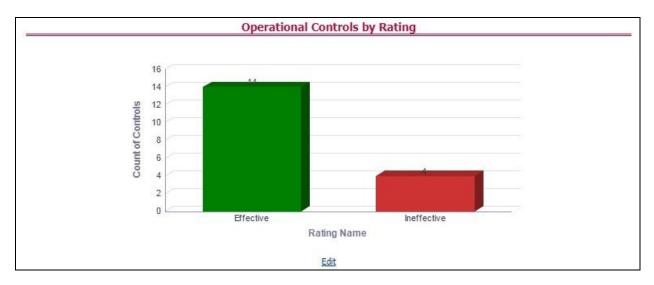


- 3. Click the graphs to view the drill-down **Control Assessment** reports. The following data is displayed under Control Assessment dashboard:
  - Control ID
  - Control Name
  - Number of DQ checks
  - Assessment ID
  - Assessment Date
  - Effective Score
  - Rating Name
- 4. Click Assessment ID to view the drill-down Control Parameter Score.

#### 11.2.1.3 Operational Controls by Rating

This section provides the graphical representation of Number of Controls against Operational Controls. Following listed are the three types of Rating Names:

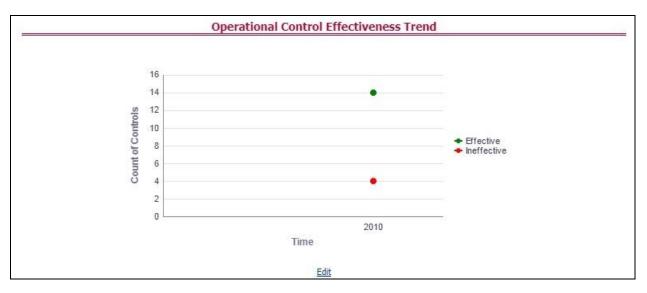
- Effective
- Ineffective
- Qualified



- 5. Click the graphs to view the drill-down **Control Assessment** reports. The following data is displayed under Control Assessment dashboard:
  - Control ID
  - Control Name
  - Number of DQ checks
  - Assessment ID
  - Assessment Date
  - Effective Score
  - Rating Name
- 6. Click Assessment ID to view the drill-down Control Parameter Score.

# 11.2.1.4 Operational Control Effectiveness Trend

This section provides the graphical representation of Number of Operational Controls within a period of six months from the selected date.



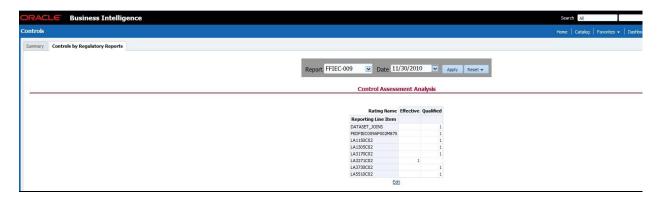
- 7. Click the graphs to view the drill-down **Control Assessment** reports. The following data is displayed under Control Assessment dashboard:
  - Control ID
  - Control Name
  - Number of DQ checks
  - Assessment ID
  - Assessment Date
  - Effective Score
  - Rating Name
- 8. Click Assessment ID to view the drill-down Control Parameter Score.

# 11.2.2 Controls by Regulatory Reports

Select the desired Regulatory Report, the Date and click **Apply** to view the **Control Assessment Analysis** dashboard.

Following details are listed in the Control Assessment Analysis report:

- Rating Name
- Reporting Line Item



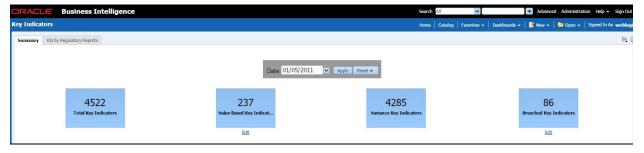
## 11.3 Key Indicators Dashboards

This dashboard displays various reports based on analysis of key indicators in the system.

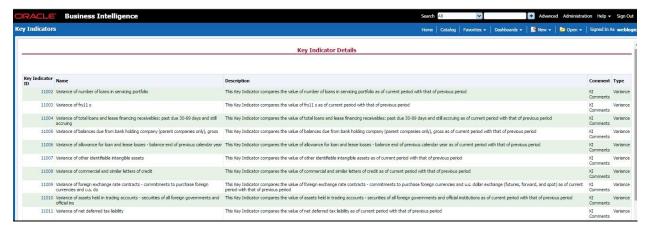
#### 11.3.1 **Summary**

The **Summary** page displays the following Performance Tiles:

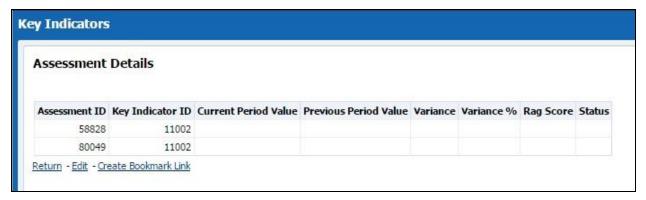
- Total Key Indicators: It displays the total number of key indicators.
- Value Based Key Indicators: It displays the total number of Value based Key Indicators.
- Variance Key Indicators: It displays the total number of Variance based Key Indicators.
- Breached Key Indicators: It displays the total number of Breached Key Indicators.
  - 1. Select a date and click **Apply** to display the records based on the selected date.



- 2. Click each Performace Tile to display the Key Indicator details. The following details are displayed:
  - Key Indicator ID
  - Name
  - Description
  - Comment
  - Type

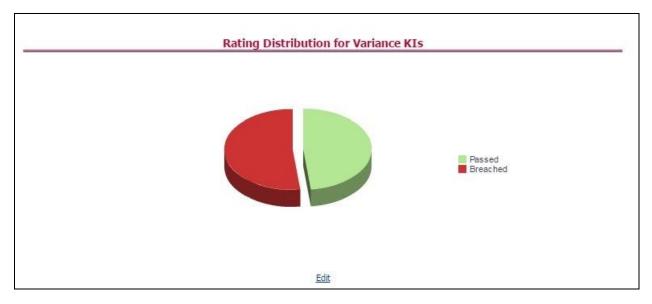


- Click Key Indicator ID to display the Assessment Details page. The following details are displayed:
  - Assessment ID
  - Key Indicator ID
  - Current Period Value
  - Previous Period Value
  - Variance
  - Variance Percentage
  - RAG Score
  - Status

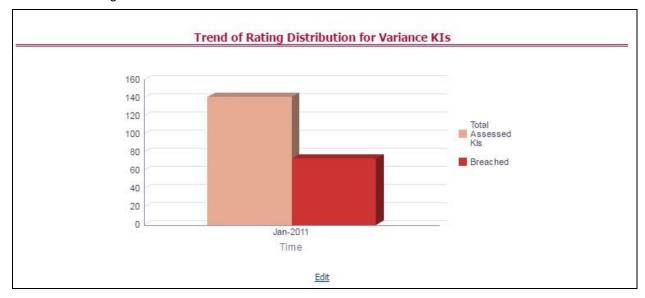


Following are the various sections of dashboards:

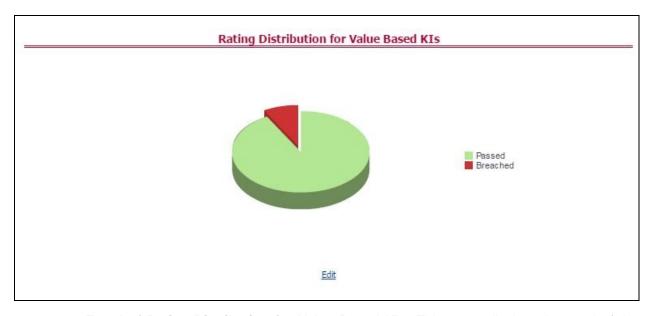
 Rating Distribution for Variance KIs: This report displays the latest rating distribution for the assessed variance KIs.



• Trend of Rating Distribution for Variance KIs: This report displays the trend of the latest rating distribution for the assessed variance KIs.



• Rating Distribution for Value Based KIs: This report displays the latest rating distribution for the assessed value based KIs.



• Trend of Rating Distribution for Value Based KIs: This report displays the trend of the latest rating distribution for the assessed value based KIs.



#### 11.3.2 KIs by Regulatory Reports

The **KIs by Regulatory Reporting** page displays the following Performance Tiles:

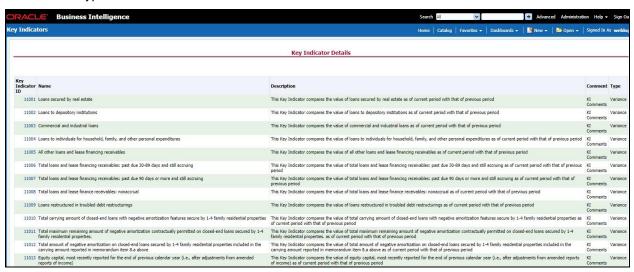
- Total Key Indicators: It displays the total number of key indicators.
- Value Based Key Indicators: It displays the total number of Value based Key Indicators.
- Variance Key Indicators: It displays the total number of Variance based Key Indicators.
- Breached Key Indicators: It displays the total number of Breached Key Indicators.

To view the aforementioned values for a particular report, select the particular report name from the dropdown, click **Apply**.



Click the Performance Tiles to view the Key Indicator Details. The following data is displayed:

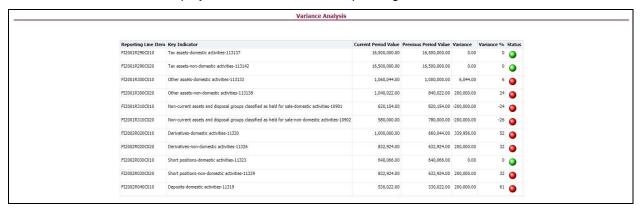
- Key Indicator ID
- Name
- Description
- Comment
- Type



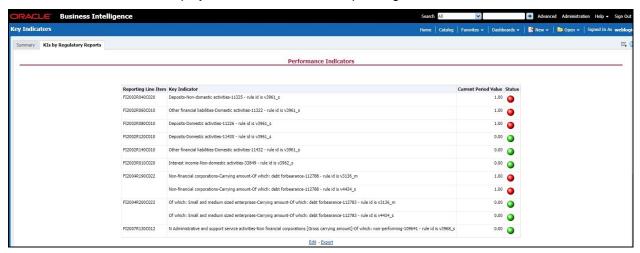
Following are the various sections of dashboards:

- Variance Analysis: It provides the following data for the selected report:
  - Reporting Line Item: It displays the reporting line item for the selected report.
  - Key Indicator: It provides the description of the KIs with respect to the Reporting Line Item.
  - Current Period Value: It provides the current period value for the respective Reporting Line Item
  - Previous Period Value: It provides the previous period value for the respective Reporting Line Item

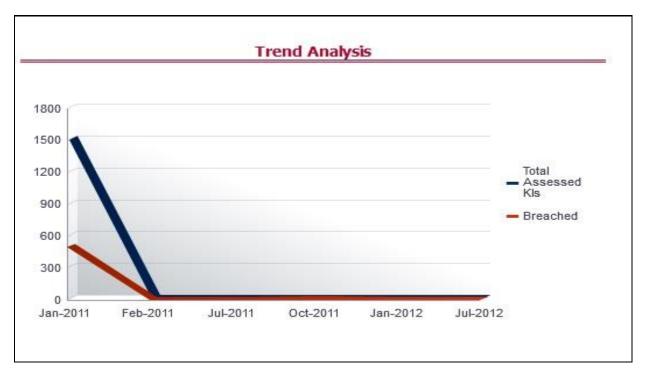
- Variance: It provides the difference in Current and Previous Period Value for the particular Reporting Line Item
- Variance Percentage: It displays the percentage of variance based on Previous Period value
- Status: It displays the status of the KIs depending on the various values.



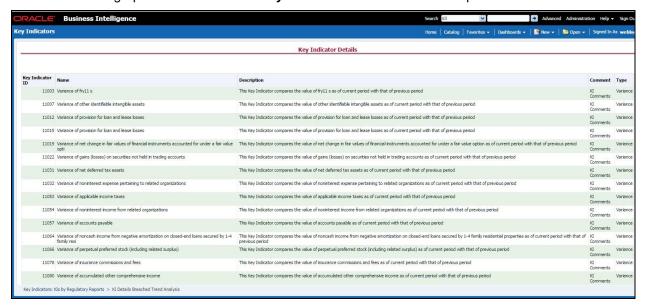
- **Performance Indicators:** It provides the following data for the selected report:
  - Reporting Line Item: It displays the reporting line item for the selected report.
  - Key Indicator: It provides the description of the KIs with respect to the Reporting Line Item.
  - Current Period Value: It provides the current period value for the respective Reporting Line Item
  - Status: It displays the status of the KIs depending on the various values.



 Trend Analysis: It displays the trend of total assessed KIs and breached KIs for a particular time interval.



Click the graph marks to view the Key Indicator Details drill down report.



### 11.4 Process Monitoring

This dashboard provides the following two pages:

- Process Monitoring
- Process Analysis

#### 11.4.1 Process Monitoring

When a Plan is executed, the user can refresh the page to check the details of on-going tasks.

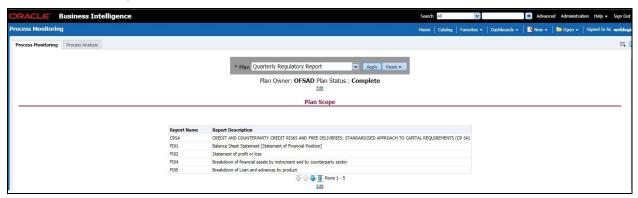
Select a **Plan** from the drop-down and click **Apply** to view the Process Monitoring dashboard. It also displays the Plan Owner and Plan Status based on the Plan selection.

This section describes the following analysis:

- Plan Scope
- Task Tracking

#### 11.4.1.1 Plan Scope

This grid displays the **Report Name** and **Report Description** associated with the selected Plan from the drop-down.



#### 11.4.1.2 Performance Tiles

Following Performance Tiles are displayed based on the selected Plan:

- Total Runs: It displays the count of total number of runs
- Total Tasks: It displays the count of total number of tasks
- Tasks Complete: It displays the percentage of tasks completed
- Time Elapsed: It displays the time elapsed during the execution of the Plan.



#### 11.4.1.3 Task Tracking

This grid displays the following data based on the selected Plan:

 Run Task Hierarchy: It displays the Runs associated with the Plan and tasks associated with the Runs.

- Start Time: It displays the start time of each Run on Run level and start time of each task associated with the Run.
- End Time: It displays the end time of each Run on Run level and end time of each task associated with the Run
- Time Taken: It displays the total time taken by each Run on Run level and time taken by each task associated with the Run.
- Status: It displays the status of each Run on Run level and status of each task associated with the Run.



#### 11.4.2 Process Analysis

Select a plan from the drop-down, select a date and click **Apply** to view the Process Analysis dashboard.

It displays Average Total Time (HH:MM:SS) Performance Tile.

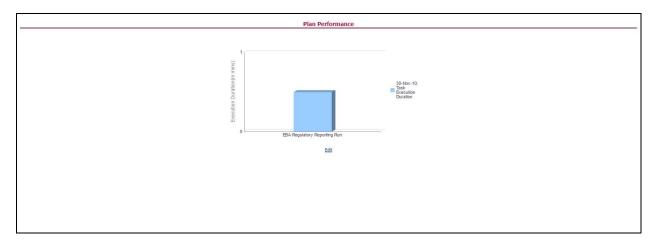


The following sections are displayed in this dashboard:

- Plan Performance
- Longest Running Tasks
- Trend of Rating Distribution for Variance KIs
- Trend of Rating Distribution for Value Based KIs
- Trend of Issues
- Quality Control Effectiveness Trend
- Operational Control Effectiveness Trend
- Trend of Issues

#### 11.4.2.1 Plan Performance

This report displays the time taken by the Run.



Click X axis to view the Task level details.

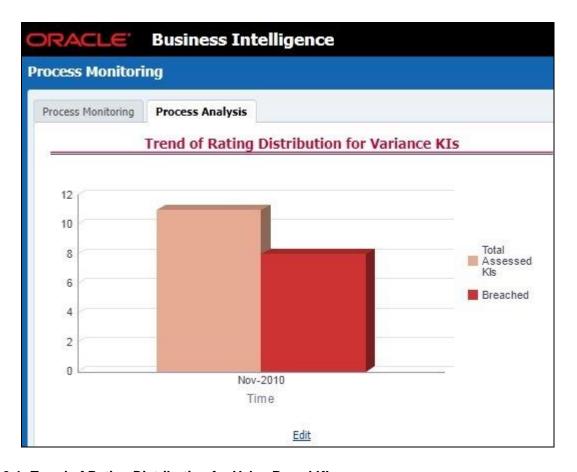
### 11.4.2.2 Longest Running Tasks

This report displays the time taken by each task in descending order.



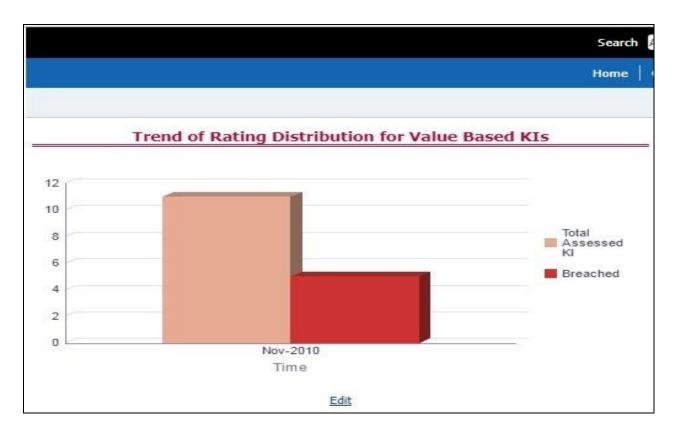
### 11.4.2.3 Trend of Rating Distribution for Variance KIs

This report displays the rating distribution of Variance KIs in the form of bar-graph.



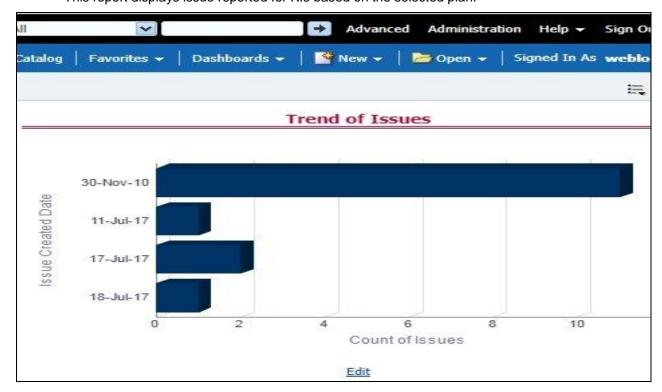
### 11.4.2.4 Trend of Rating Distribution for Value Based KIs

This report displays the rating distribution of Value Based KIs in the form of bar-graph.



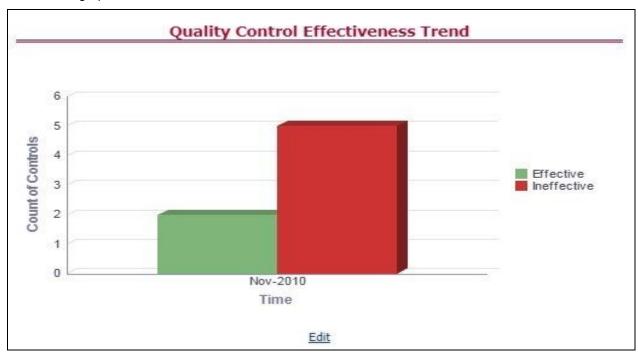
#### 11.4.2.5 Trend of Issues

This report displays issue reported for KIs based on the selected plan.



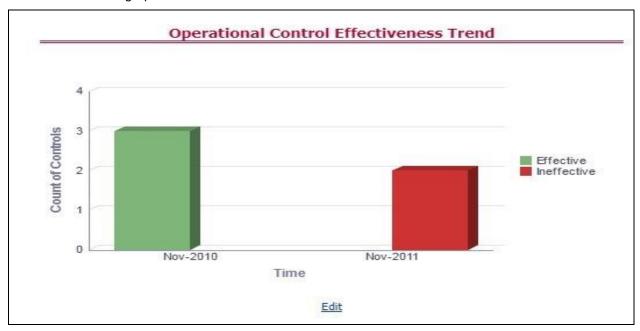
#### 11.4.2.6 Quality Control Effectiveness Trend

This report displays the Quality Control Effectiveness, based on the selected Plan, in the form of bar-graph.

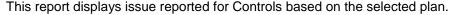


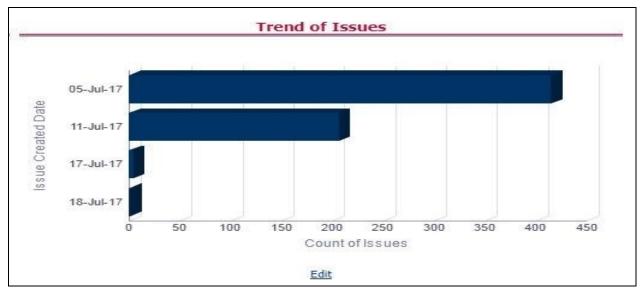
### 11.4.2.7 Operational Control Effectiveness Trend

This report displays the Operational Control Effectiveness, based on the selected Plan, in the form of bar-graph.



#### 11.4.2.8 Trend of Issues



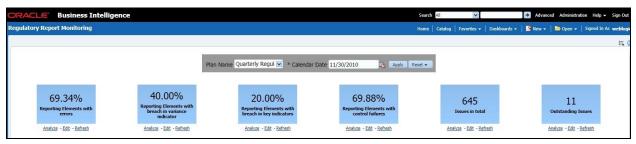


## 11.5 Regulatory Report Monitoring

Select a Plan Name from the dropdown, select a date from the calendar and Click **Apply** to view the Regulatory Report Monitoring.

The following values are displayed in terms of Performance Tiles:

- Reporting Elements with Errors: It displays the percentage of Reporting Elements with Errors.
- Reporting Elements with breach in Variance Indicators: It displays the percentage of Reporting Elements associated with breached Variance Key Indicators.
- Reporting Elements with breach in Key Indicators: It displays the percentage of Reporting Elements associated with breached Key Indicators.
- Reporting Elements with Control Failures: It displays the percentage of Reporting Elements associated with failed controls.
- Issues in total: It displays the total number of issues associated with Controls and KI.
- Outstanding Issues: It displays the total number of open issues.



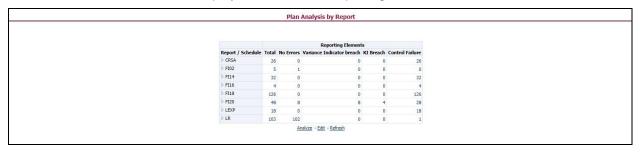
Regulatory Report Monitoring dashboard displays the following grids:

- Plan Analysis by Report
- Issue and Action Tracking

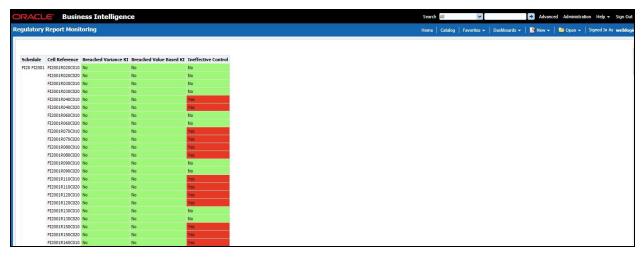
#### 11.5.1 Plan Analysis by Report

This analysis displays reports, schedules, and count of Reporting Elements associated with the selected Plan.

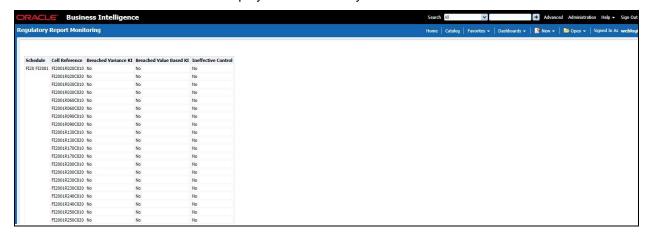
- 1. Select the **Report Name** from the drop-down to view the following data:
  - Report/Schedule Name: It displays the name of report/schedule.
  - Total: It displays the number of reporting elements linked to schedule.
  - No Errors: It displays the number of reporting elements without errors.
  - Variance Indicator Breach: It displays the number of reporting elements linked to breached Variance Indicators.
  - KI Breach: It displays the number of reporting elements linked to breached Value Based Key Indicators.
  - Control Failure: It displays the number of reporting elements linked to failed controls.



- 2. Click **Total** associated with each schedule to display Reporting Element drill-down Report. Following details are displayed:
  - Schedule: It displays the name of the schedule.
  - Cell Reference: It displays the reporting elements associated with the schedule.
  - Breached Variance KI: It displays if there are any Breached Variance KIs.
  - Breached Value Based KI: It displays if there are any Breached Value Based KIs.
  - Ineffective Control: It displays if there are any Ineffective Controls.

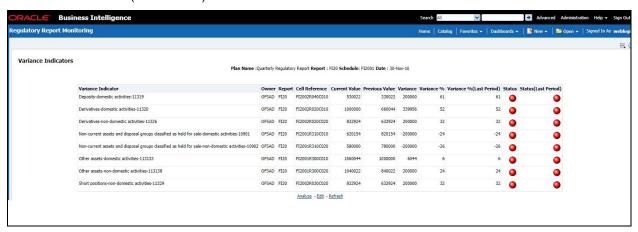


- 3. Click **No Errors** associated with each schedule to display Reporting Element drill-down Report. Following details are displayed:
  - Schedule: It displays the name of the schedule.
  - Cell Reference: It displays the reporting elements associated with the schedule.
  - Breached Variance KI: It displays if there are any Breached Variance KIs.
  - Breached Value Based KI: It displays if there are any Breached Value Based KIs.
  - Ineffective Control: It displays if there are any Ineffective Controls.



- 4. Click **Variance Indicator Breach** associated with each schedule to display Variance Indicators and Issue Details Variance Based Indicators drill-down Report. Following details are displayed in Variance Based Indicators:
  - Plan Name
  - Report Name
  - Schedule
  - Date

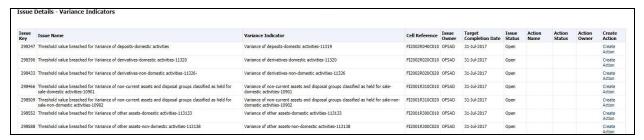
- · Variance Indicator
- Owner
- Report
- Cell Reference
- Current Value
- Previous Value
- Variance
- Variance %
- Variance % (Last Period)
- Status
- Status (Last Period)



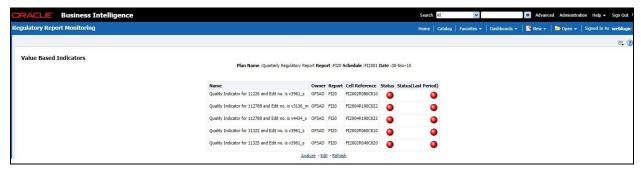
Following details are displayed in Issue Details-Variance Based Indicators:

- Issue Key
- Issue Name
- Variance Indicator
- Cell Reference
- Issue Owner
- Target Completion Date
- Issue Status
- Action Name
- Action Status
- Action Owner

Create Action



- Click KI Breach associated with each schedule to display Value Based Indicators and Issue Details – Value Based Indicators drill-down Report. Following details are displayed in Value Based Indicators:
  - Plan Name
  - Report
  - Schedule
  - Date
  - Name
  - Owner
  - Report
  - Cell Reference
  - Status
  - · Status (Last Period)



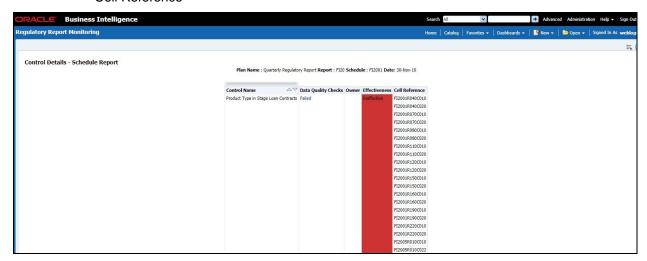
Following details are displayed in Issue Details - Value Based Indicators:

- Issue Name
- · Key Indicator
- Cell Reference
- Issue Owner
- Target Completion Date

- Issue Status
- Action Name
- Action Status
- Action Owner
- Create Action

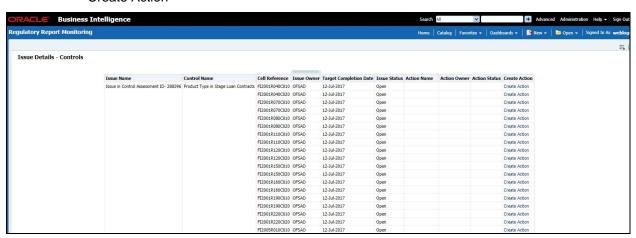


- Click Control Failure associated with each schedule to display Control details and Issue Details – Value Based Indicators drill-down Report. Following details are displayed in Control Details:
  - Plan Name
  - Report
  - Schedule
  - Date
  - Control Name
  - Data Quality Checks
  - Owner
  - Effectiveness
  - Cell Reference



Following details are displayed in Issue Details - Controls:

- Issue Name
- Control Name
- Cell Reference
- Issue Owner
- Target Completion Date
- Issue Status
- Action Name
- Action Status
- Action Owner
- Create Action

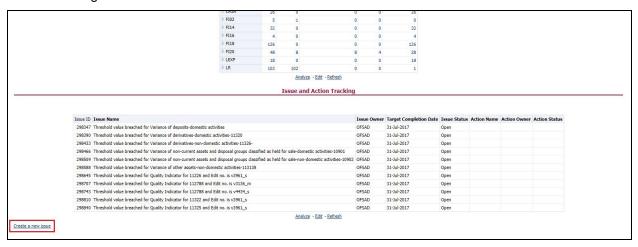


- 7. Click **Data Quality Checks** associated with each Control to display the following Data Quality Details:
  - ID
  - DQ Check
  - Type
  - Result
  - Entity
  - Attribute



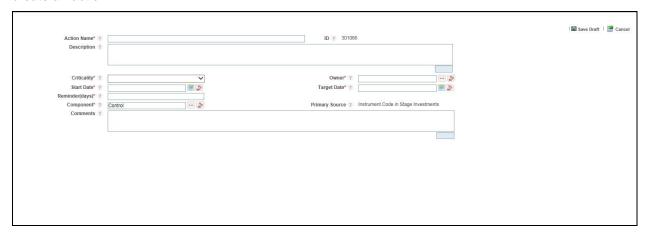
#### 11.5.2 Create a New Issue

Click **Create a New Issue** hyperlink to navigate to the OFSAA Create Issue page where the user can log in a new issue.



#### 11.5.3 Create Action

Click **Create Action** hyperlink to navigate to the OFSAA Create Action page where the user can create an action.



#### 12 Metadata Browser

This section includes the following sections:

- Exporting Metadata Browser Objects to XML
- Registering a Metadata Browser Object
- Publishing a Metadata Browser Business Term

#### 12.1 Exporting Metadata Browser Objects to XML

You can export the Metadata Browser (MDB) objects, in an XML format. This exported XML can be directly used to import data in the database. By using this XML export functionality you can:

- Export the list of all the objects of a particular object type.
- Export all the details of a particular object.

Based on the requirement you need to make the respective Webservice call by passing request XMLs, with all the fields required to generate the desired output XML.

The WebService class that holds the two methods is the MDBObjectExportWS. A Webservice call to either of the methods in this class should be made from the server on which the application is hosted, to the server on which the Webservice is hosted, such as the OFSAAI server.

1. To generate an XML with list of all the objects of a particular object type, you need to invoke the generateXMLObjectsList(String xml).

Use the following format of request xml with the fields holding not null values:

```
<object>
<infodom>{infodom}</infodom>
<objectType>{Object_Type_Id}</objectType>
</Object>
Below is the format of the corresponding response XML:

<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<Objects>
<object>
<Id>{object_def_id}</Id>
<Name>{object_name}</Name>
<MasterId>{master_id}</MasterId>
<Folder>{folder_name}</Folder>
<Type>{object_type_id}</Type>
</object>
</or>
```

```
<object>
<Id>{object def id}</Id>
<Name>{object name}</Name>
<MasterId>{master id}</MasterId>
<Folder>{folder name}</Folder>
<Type>{object_type_id}</Type>
</object>
<object>
<Id>{object def id}</Id>
<Name>{object_name}</Name>
<MasterId>{master_id}</MasterId>
<Folder>{folder name}</Folder>
<Type>{object type id}</Type>
</object>
<object>
<Id>{object def id}</Id>
<Name>{object name}</Name>
<MasterId>{master_id}</MasterId>
<Folder>{folder name}</Folder>
<Type>{object type id}</Type>
</object>
</Objects>
```

2. To generate an XML with with all the details of the object, you need to invoke the generateXMLObjectDetails(String xml).

Use the following format of request xml with the fields holding not null values:

```
<object>
<infodom>{infodom}</infodom>
<Id>{Object_def_id}</Id>
<Name>{object_name}</Name>
<MasterId>{Master_Id} </MasterId>
<Folder>{Folder_name}</Folder>
<Type>{Object_Type_Id}</Type>
</object>
```

#### Following is the format of the corresponding response XML:

```
<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<Object>
<Id>{Object def id}</Id>
<Name>{object name}</Name>
<MasterId>{Master id}</MasterId>
<Folder>{folder name}</Folder>
<Type>{object type id}</Type>
<Properties>
   <Property desc="property description">
         <AttributeName>{attribute name}</AttributeName>
         <AttributeValue>{attribute value}</AttributeValue>
  </Property>
   <Property desc="property description">
         <AttributeName>{attribute name}</AttributeName>
         <AttributeValue>{attribute value}</AttributeValue>
         <AttributeValue>{attribute name}</AttributeName>
         <AttributeValue>{attribute value}</AttributeValue>
   </Property>
   <Property desc="property description">
         <AttributeName>{attribute name}</AttributeName>
         <AttributeValue>{attribute value}</AttributeValue>
         </Property>
   <Property desc="property description">
         <AttributeName>{attribute name}</AttributeName>
         <AttributeValue>{attribute value}</AttributeValue>
   </Property>
</Properties>
<DependentObjects>
```

## 12.2 Registering a MDB Object

The Mutility registers a new MDB object based on the input XML. You should provide valid entries in this XML before execution.

Provide the path of input XML file in the MDBObjectRegistration.properties file located in the FIC DB/conf folder.

Following is an example of a Sample MDBObjectRegistration.properties file:

```
file path:/FIC HOME/XML Directory/MDBObjectRegistraionSample.xml
```

In the command line execute the 'MDBObjectRegistration.sh' shell script available in FIC DB/bin folder. After successful execution you can view the object in the MDB.

The XML file has a predefined template. You can only provide values based on this template structure.

Following is the Input XML template:

```
<GROUP FORM CTL ID></GROUP FORM CTL ID>
           <GROUP FORM CTL NAME></GROUP FORM CTL NAME>
           <LAYOUT TYPE>1</LAYOUT TYPE>
           <DISPLAY ORDER>1
           <ATTRIBUTE ID="1">
                 <TYPE>1</TYPE>
                 <FORM CODE></FORM CODE>
                 <CONTROL ID></CONTROL ID>
                 <CONTROL NAME></CONTROL NAME>
                 <OBJECT LINK>1</OBJECT LINK>
                 <DISPLAY ORDER>1
<ATTRIBUTE LOCALE PACKAGE></ATTRIBUTE_LOCALE_PACKAGE>
                 <MEMBER CODE></MEMBER CODE>
                 <PARAM VALUE></PARAM VALUE>
           </ATTRIBUTE>
           <ATTRIBUTE ID="2">
                 <TYPE>1</TYPE>
                 <FORM CODE></FORM CODE>
                 <CONTROL ID></CONTROL ID>
                 <CONTROL NAME></CONTROL NAME>
                 <OBJECT LINK>1</OBJECT LINK>
                 <DISPLAY ORDER>2</DISPLAY ORDER>
<attribute Locale package></attribute Locale package>
                 <MEMBER CODE></MEMBER CODE>
                 <PARAM VALUE></PARAM VALUE>
           </ATTRIBUTE>
           <ATTRIBUTE ID="3">
                 <TYPE>1</TYPE>
                 <FORM CODE></FORM CODE>
                 <CONTROL ID></CONTROL ID>
                 <CONTROL NAME></CONTROL NAME>
                 <OBJECT LINK>1</OBJECT_LINK>
                 <DISPLAY ORDER>3
<attribute Locale package></attribute Locale package>
                 <MEMBER CODE></MEMBER CODE>
                 <PARAM VALUE></PARAM VALUE>
           </ATTRIBUTE>
     </ATTR GROUP>
     <ATTR GROUP ID="2">
```

```
<FORM CODE></FORM CODE>
           <GROUP FORM CTL ID></GROUP FORM CTL ID>
           <GROUP FORM CTL NAME>C</GROUP FORM CTL NAME>
           <LAYOUT TYPE>3</LAYOUT TYPE>
           <DISPLAY ORDER>2</DISPLAY ORDER>
           <ATTRIBUTE ID="1">
                 <TYPE>1</TYPE>
                 <FORM CODE></FORM CODE>
                 <CONTROL ID></CONTROL ID>
                 <CONTROL NAME>C</CONTROL NAME>
                 <OBJECT LINK></OBJECT LINK>
                 <DISPLAY ORDER>1
<attribute Locale package></attribute Locale package>
                 <MEMBER CODE></MEMBER CODE>
                 <PARAM VALUE></PARAM VALUE>
           </ATTRIBUTE>
           <ATTRIBUTE ID="2">
                 <TYPE>1</TYPE>
                 <FORM CODE></FORM CODE>
                 <CONTROL ID></CONTROL ID>
                 <CONTROL NAME></CONTROL NAME>
                 <OBJECT LINK></OBJECT LINK>
                 <DISPLAY ORDER>2
<attribute Locale package></attribute Locale package>
                 <MEMBER CODE></MEMBER CODE>
                 <PARAM VALUE></PARAM VALUE>
           </ATTRIBUTE>
     </ATTR GROUP>
     <MENU ID="">
           <MENU_TYPE>MDB_OBJECT_VIEW</MENU_TYPE>
           <PARENT MENU ID></PARENT MENU ID>
           <DEFAULT LABEL></DEFAULT LABEL>
           <USER PRIVILEGES></user PRIVILEGES>
           <GROUPING REQUIRED>N</GROUPING REQUIRED>
     </MENU>
</OBJECT>
```

## 12.3 Publishing a MDB Business Term

The execution occurs through the command line by calling the MDBPublishExecution shell script in the FIC DB/bin location.

Following are the prerequisites for publishing:

- You should make an entry for both MDBGlossaryImplementation and MDBSubjectAreaImplementation API in the MDB\_POP\_IMPL\_LIST table. The order of execution order should be such as, first the subject area should be executed, followed by the glossary.
- You should create a menu for the Business Term in MDB, using MDB\_MENU\_DETAILS table, before publishing.
- An object type of 15001 for Business Term and 15002 for subject area is created in the MDB table.
- After executing the APIs, Subject area objects and Business Term objects are populated in the MDB tables.
- You should specify the attribute layout in the tables MDB\_OBJECT\_TYPE\_LAYOUT and MDB\_OBJECT\_TYPE\_ATT\_LAYOUT. After successful execution, you can view the Business Term objects in the Meta Data Browser.

## 13 Metadata Report Extract

Metadata Report Extract Functionality helps the user to export OFSAA metadata into Excel sheet and XMLs. This feature helps to get a view of OFSAA metadata and its dependencies. It is a template based approach where-in user creates templates and selects Metadata Objects that need to be extracted. The extraction process is supported only for Excel and XMLs. While defining the template, user is expected to have prior knowledge of the OFSAA Metadata objects that are relevant from his application point of view.

### 13.1 Prerequisites

The following executions must be performed before using the Metadata Report Utility:

1. MDB Publish: Execute the batch, INFODOM\_MDB

Logs: MDB logs are generated under deployed area

/Context\_Name/logs/MDB\_XXXX.log

2. Data Elements Wrapper: Execute the batch, INFODOM\_POP\_DATA\_ELEMENTS\_USFED

Logs: Data Elements logs are generated in atomic schema under

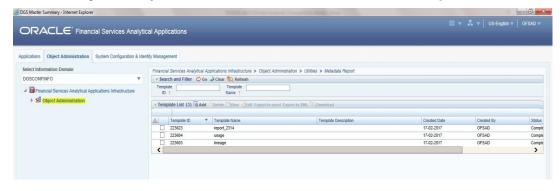
FSI\_MESSAGE\_LOGS table.

**NOTE:** Both executions require adequate tablespace. Ensure your atomic schema is having enough tablespace.

### 13.2 Creating and Exporting Metadata Report Templates

Perform the following steps to create and export Metadata Report Templates:

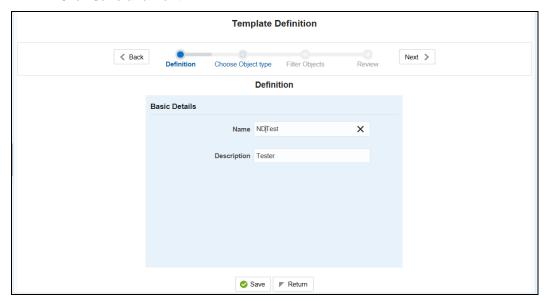
1. Navigate to **Object Administration** → **Utilities** → **Metadata Report**.



2. Click **Add** icon, in Summary screen, to create a new Metadata Report template.



Provide the Name and Description for the new template in Template Definition page.Click Save and Next.

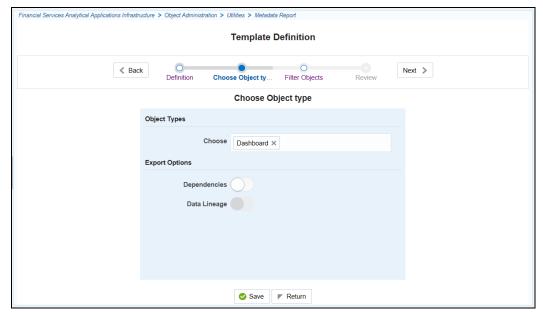


4. Select the desired object from the **Object Type** dropdown to be exported. Select **Export Options** type as **Individual/Relational**.

**Individual** report generates only the basic properties of the object selected, that is, name and description. **Relational** report generates detailed information up to the Entities level, if Dependencies is chosen; and up to the Staging Columns level, if Data Lineage is selected along with Dependencies.

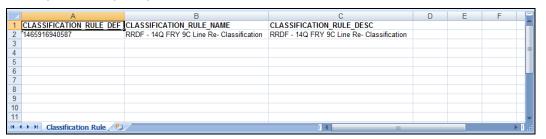
**Dependencies**: Metadata object is dependent on several other metadata objects. Metadata object is also used (that is, consumed) in several other metadata objects. Dependency or usage tree can be of any depth. For example, a rule can be dependent on a hierarchy, business processor, and dataset. Further, each of these metadata objects can be dependent on other metadata objects. Metadata Export Utility exports all the dependent or used metadata objects for all paths in the dependency or usage tree, if this option is selected.

**Lineage**: Data is loaded from source systems to staging and then moved across to processing / reporting. Lineage traces the data element as it moves across different layers of OFSAA: staging, processing, and reporting. Metadata Export Utility exports the lineage of each of the reporting area data element that is identified by dependencies.

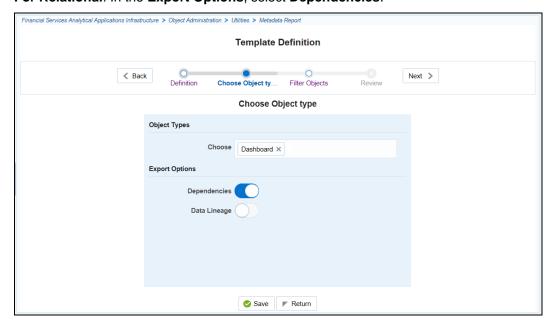


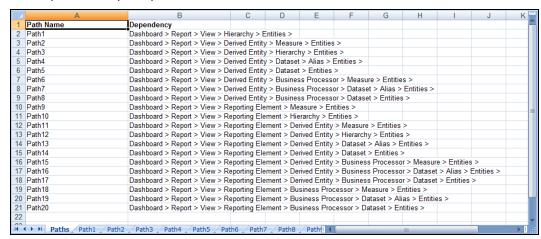
#### For Individual: In the Export Options, do not select Dependencies or Data Lineage.

The exported sample report for Individual is as follows:



#### For Relational: In the Export Options, select Dependencies.





The exported sample report for Relational is as follows:

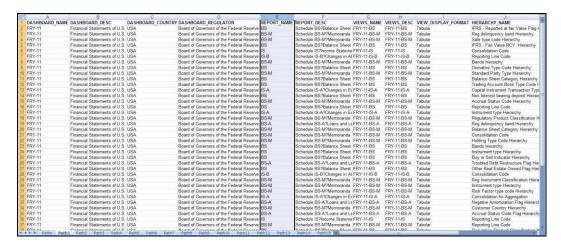
The first sheet shows the different Paths and their Dependencies upto the Entities level. Select the required **Path** sheet at the bottom to view the dependencies.

Each path tells how the dependency/usage is derived from dashboard to entity or vice versa involving various OFSAA object types like Derived Entity, Hierarchies, Datasets, Measures, and so on.

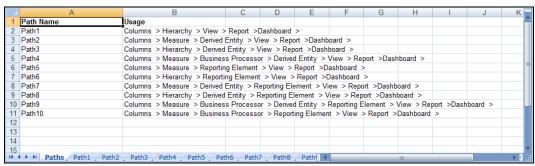
These paths are generated by the system using data already published in MDB dependency tables as part of OFSAA MDB object publish.

- 1. For every dependent object type displayed in each path sheet, the following columns are displayed:
  - a) Object type name
  - b) Object type description
  - c) One or many Object specific properties (optional)

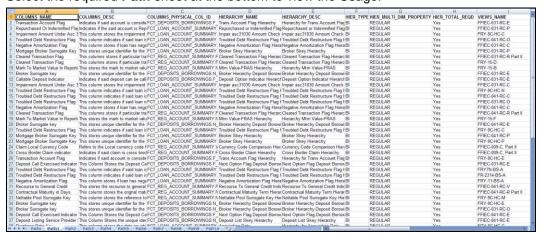
For example: In Path1, Dashboard is the first Object type, the dependencies generated are Dashboard Name, Dashboard Description, and Dashboard properties: Dashboard Country, Dashboard Regulator and so on. Similarly, Report is the next Object type in Path1 and the dependencies generated are Report Name, Report Description, Views Name, Views Description, View Display Format and so on. Then followed by Hierarchy Objects name, description and properties up to the Entities level.



The Usage sample report (generated by default when Dependencies is selected) is as follows:

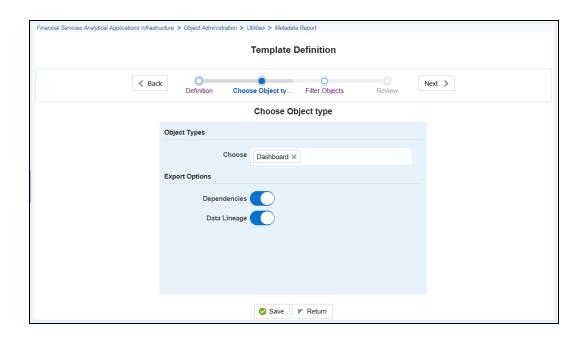


The first sheet shows the different Paths and their Usage upto the Dashboard level. Select the required **Path** sheet at the bottom to view the Usage.

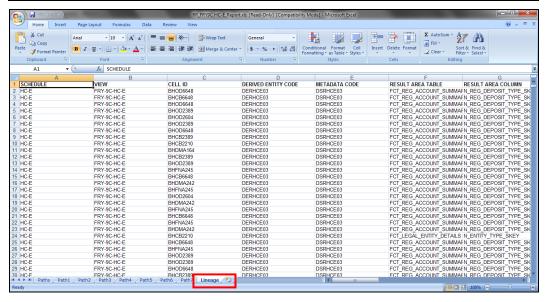


Select **Data Lineage** in **Template Definition**  $\rightarrow$  **Choose Object Type** to export the lineage details up to the Staging Columns level.

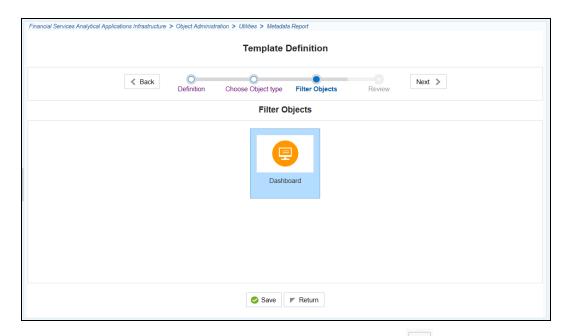
**NOTE:** Data Lineage can be selected only if **Dependencies** is opted.



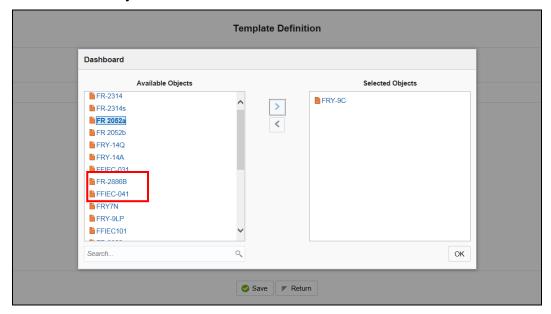
**NOTE:** Data Lineage is generated as a separate sheet in the generated Relational report along with the Dependencies. Select the **Lineage** sheet to view the Data Lineage (up to Staging column level).



5. Select **Filter Objects** to see the selected objects.

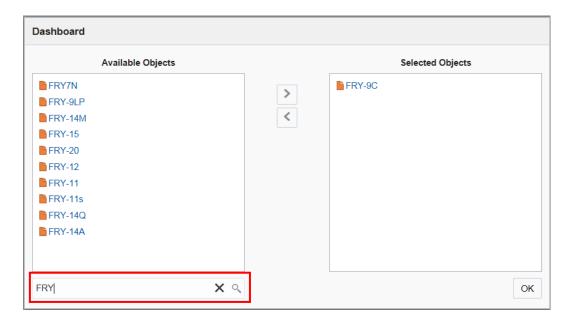


6. Select one Filter Object from the Available Objects and click to add a Selected Object. Select one Selected Object from the Available Objects and click to remove a Filter Object.

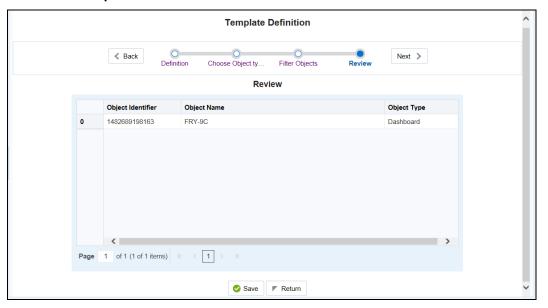


When the object list is huge, use the Search option as shown above. Type first three letters of the Filter Object name and the relevant Filter Objects will be displayed.

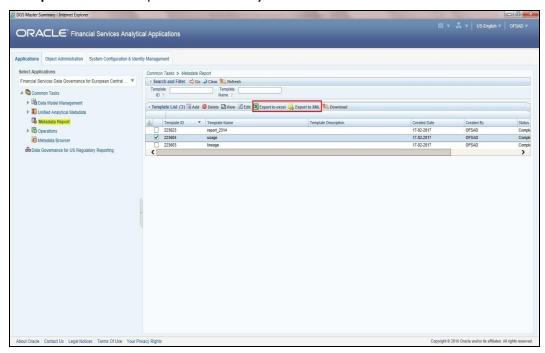
**NOTE:** You can type the complete Filter Object name to select and add to the Selected Objects.



7. Review the **Template Definition** once and click **Save**.



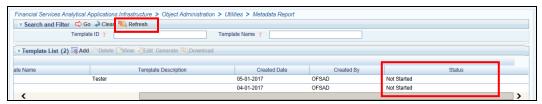
- 8. Click **Return** to go to the **Summary** page.
- 9. Select a **Template** in the **Template List** in **Summary** screen and click **Export to excel** or **Export to XML** to export the desired objects in Excel Sheet and XML format.



**NOTE:** MDB Publish must be triggered before executing the Generate option.

NOTE: XMLs will be exported as individual type only

10. The Report Generation function is an asynchronous action and to check the status of the export function, use the **Refresh** option in **Summary** screen.



- For Excel Export, the following are the Status values:
  - **Not Started**: The Report Generation is yet to start, but the function has triggered the action in the background.
  - Ongoing: The Report Generation is started and in process.
  - Completed: The Report Generation is completed and ready to view or download.
  - Failed/Partially Completed: The Report Generation encountered an issue and the process is partially completed or failed.

**NOTE:** The export logs are generated and placed in the path /Context\_Name/logs/MDB\_XXXX.log.

- For XML Export:
  - Not Started
  - Check Metadata Export folder in server

**NOTE:** This is to distinguish the XML extract from the Excel export. XMLs cannot be downloaded from UI

11. Select a Template in the Template List in Summary screen and click Download to save a copy of the generated Metadata Report Templates excel sheet, after the export status shows as completed.

**NOTE:** XML files exported cannot be downloaded using this option.



#### User Access:

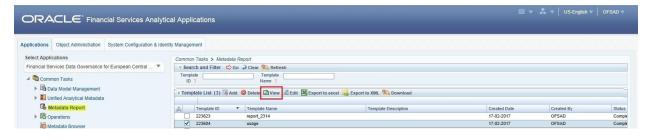
The following user groups are pre-seeded in the component that helps user to get access to the Metadata Report Extract screen.

- MDR View Group: Helps users to see Metadata Report Extract with View permissions.
- MDR Owner Group: Helps users to create templates in Metadata Report Extract.

#### 13.3 Viewing Metadata Report Templates

Perform the following steps to view the Metadata Report Templates:

- 1. Select a **Template** in the **Template List** in **Summary** screen.
- 2. Click **View** icon to view the generated Metadata Report Templates excel report (after the export status shows as completed).



**NOTE:** The Metadata Report Templates excel report is opened in view-only mode.

## 13.4 Modifying/Editing Metadata Report Templates

Perform the following steps to edit or modify the Metadata Report Templates:

- 1. Select a **Template** in the **Template List** in **Summary** screen.
- 2. Click **Edit** icon to modify the generated Metadata Report Templates excel report (after the export status shows as completed).



**NOTE:** Pre-defined Seeded Metadata Report Templates cannot be edited.

## 13.5 Deleting Metadata Report Templates

Perform the following steps to delete the Metadata Report Templates:

- 1. Select a **Template** in the **Template List** in **Summary** screen.
- 2. Click **Delete** icon to delete the Metadata Report Templates.



Pre-defined Seeded Metadata Report Templates cannot be deleted.

## 14 Appendix A: Setting up Application and Workflow Function

This section details the steps involved in configuring an Application and/or its corresponding Workflow Functions in the Workflow Manager to enable defining the complete workflow for the Application Workflow function.

This chapter lists the following steps:

- Step 1: Application
- Step 2: Workflow Function
- Step 3: Application Component Mapping
- Step 4: Workflow Function Status Mapping
- Step 5: Create Workflow Action
- Step 6: Associate Workflows to Workflow Functions
- Step 7: Conclusion

## **Step 1: Application**

For the availability of a new application in workflow manager, entries must be made to the tables DIM\_APP\_INFO and DIM\_APP\_INFO\_MLS.

TABLE NAME	DIM_APP_INFO	DIM_APP_INFO					
SCHEMA NAME	Atomic	Atomic					
DESCRIPTION	This table stores basic informati Application Code, and so on.	This table stores basic information regarding the application(s). Like Application Name, Application Code, and so on.					
FIELD NAME	DESCRIPTION	DATA TYPE	SAMPLE VALUE	MANDATORY			
N_APP_KEY	A unique number to identify the Application.	NUMBER	5	Yes			
V_APP_CODE	A unique number to identify the Application.	OFS_BANK	Yes				
V_APP_NAME	Name of the Application.	VARCHAR	Banking Management	Yes			
V_APP_DESC	Brief description about the Application.	VARCHAR	Banking Management	No			
D_RECORD_STAR T_DATE	Application is valid from the start date.	oplication is valid from the DATE 4/1/2015 Yes					
D_RECORD_END_ DATE	Application is valid to the end date.	DATE	4/1/9999 11:00:00AM	Yes			

TABLE NAME	DIM_APP_INFO_MLS	DIM_APP_INFO_MLS					
SCHEMA NAME	Atomic						
DESCRIPTION	This table stores the locale specific	entries for the applic	ation(s) name.				
FIELD NAME	DESCRIPTION	DESCRIPTION DATA TYPE SAMPLE VALUE MANDATORY					
N_APP_KEY	A unique number to identify the Application. This key is as specified in the DIM_APP_INFO table.	NUMBER	5	Yes			
V_APP_NAME	Name of the Application.	VARCHAR	Banking Management	Yes			
DESCLOCALE	Locale (en_US, es_ES, and so on)	VARCHAR	en_US	Yes			

## **Step 2: Workflow Function**

For the availability of a new workflow function in workflow manager, the entries must be made to the tables SETUP\_COMPONENTS & SETUP\_COMPONENTS\_MLS.

TABLE NAME	SETUP_COMPONENTS	SETUP_COMPONENTS					
SCHEMA NAME	Atomic						
DESCRIPTION		This table stores basic information regarding the workflow function(s). Like Function Name, Function Key, Physical Fact table name, and so on.					
FIELD NAME	DESCRIPTION	DESCRIPTION DATA SAMPLE VALUE MANDATORY TYPE					
N_ENTITY_KEY	A unique number to identify the Workflow Function.	NUMBER	200	Yes			
V_ENTITY_NAME	Name of the Workflow Function.	VARCHAR	Credit Banking	Yes			
V_ENTITY_DESC	Brief description about the Workflow Function.	VARCHAR	Manage the Credit Banking facility	No			
V_FCT_TABLENAME	The primary FACT table of the Workflow Function	VARCHAR	FCT_CREDIT_BANK	Yes			
D_RECORD_START_	Workflow Function is valid	DATE	4/1/2015 11:00:00	Yes			

DATE	from the start date.		АМ	
D_RECORD_END_DA TE	Workflow Function is valid to the end date.	DATE	4/1/9999 11:00:00 AM	Yes

TABLE NAME	SETUP_COMPONENTS_MLS	SETUP_COMPONENTS_MLS			
SCHEMA NAME	Atomic				
DESCRIPTION	This table stores the locale spec	This table stores the locale specific entries for the workflow function(s) name.			
FIELD NAME	DESCRIPTION DATA TYPE SAMPLE VALUE MANDATORY				
N_ENTITY_KEY	A unique number to identify the Workflow Function. This key is as specified in the SETUP_COMPONENTS table.	NUMBER	200	Yes	
V_ENTITY_NAME	Name of the Workflow Function.	VARCHAR	Credit Banking	Yes	
DESCLOCALE	Locale (en_US, es_ES, and so on)	VARCHAR	en_US	Yes	

# **Step 3: Application Component Mapping**

To map the new/existing Workflow Function(s) to the new/existing Application, an entry must be made to the FCT\_APP\_COMPONENT\_MAP table.

TABLE NAME	FCT_APP_COMPONENT_MA	FCT_APP_COMPONENT_MAP				
SCHEMA NAME	Atomic	Atomic				
DESCRIPTION	This table stores the mapping between application and workflow function(s).					
FIELD NAME	DESCRIPTION	DESCRIPTION DATA TYPE SAMPLE VALUE MANDATORY				
N_APP_COMP_KEY	A unique number to identify the mapping between Workflow Function and Application.	NUMBER	1000	Yes		
N_APP_KEY	Unique key that identifies the Application. This key is as specified in the DIM_APP_INFO table.	NUMBER	5	Yes		

N_ENTITY_KEY	Unique key that identifies the	NUMBER	200	Yes
	Workflow Function. This key			
	is a specified in the			
	SETUP_COMPONENTS			
	table.			

## **Step 4: Workflow Function Status Mapping**

To map the component status to the respective workflow function, the following entries must be made to the table SETUP\_COMPONENT\_STATUS\_MAP.

TABLE NAME	SETUP_COMPONENT_STATUS_MAP				
SCHEMA NAME	Atomic				
DESCRIPTION	This table stores the mapping be	tween workflo	w functions and th	eir respective statuses.	
FIELD NAME	DESCRIPTION DATA SAMPLE MANDATORY TYPE VALUE				
N_OR_STATUS_CD	The status of the component. This key is as defined in DIM_OR_STATUS table.	NUMBER	13	Yes	
N_ENTITY_KEY	Unique key that identifies the Workflow Function. This key is a specified in the SETUP_COMPONENTS table.	NUMBER	200	Yes	
N_SORT_ORDER	The sequence in which the status needs to be displayed.	NUMBER	1	Yes	

## **Step 5: Create Workflow Action**

To enable create workflow functionality ( Create Workflow ) for the new Application &workflow function, following entries should be made to the following table.

**NOTE:** This step is required only when a new application is being included in the workflow manager. It is not necessary to follow this step if a new workflow function is being added to an existing application.

TABLE NAME	FORMS_VIEW_MAPPING
SCHEMA NAME	Configuration
DESCRIPTION	This table contains the masking definition for the form control Create Workflow.

FIELD NAME	DESCRIPTION	DATA TYPE	MANDATORY
FORM_CODE	RM_CODE  Name of the Physical File that displays the list of Workflows configured for a Workflow Function.  The form code is as specified in the FORMS_MASTER table in the configuration schema.		Yes
FORM_VERSION	Identifies if the configuration is enabled or disabled. (0 – Enable, 1 - Disable)		Yes
DSN_ID	The Information Domain name	VARCHAR	Yes
CONTROL_ID	ONTROL_ID  The identification number provided to identify a field in the UI. This information is available in the FORMS_MAP_ITEMS table in the configuration schema.		Yes
VIEW_ID	A unique identifier provided for a specific ROLE against a specific Workflow Function status.	NUMBER	Yes
PARENT_VALUE	A computed value which is a product of Workflow Function Status and render mode.	NUMBER	Yes
CONTAINER	ONTAINER  This flag identifies if the above mentioned CONTROL_ID, identifies a specific control or a specific container (0 – control, 1 – container)		Yes
CONTROL_STATUS	The visibility mode that needs to be applied to the control/container.  (1 – Enabled, 2 – Disabled, 3 – Hidden).	NUMBER	Yes

## The following values must be seeded mandatorily.

FIELD NAME	ROW 1	ROW 2	ROW 3	ROW 4
FORM_CODE	FrmWFMaster	FrmWFMaster	FrmWFMaster	FrmWFMaster
FORM_VERSION	0	0	0	0
DSN_ID	OFSINFODOM	OFSINFODOM	OFSINFODOM	OFSINFODOM

CONTROL_ID	2	233	231	3
VIEW_ID	29007	29007	29007	29007
PARENT_VALUE	2005*	2005*	2005*	2005*
CONTAINER	0	0	0	0
CONTROL_STATUS	1	1	1	1

<sup>\* 2005</sup> is a computed value = (2000 + Application Key)

# Step 6: Associate Workflows to Workflow Functions

To associate the workflows created through Workflow Manager to its appropriate Workflow Function, make the required following entries.

TABLE NAME	WFM_LIST					
SCHEMA NAME	Atomic					
DESCRIPTION	This table associates the workflows created through workflow manager to its respective workflow function.					
FIELD NAME	DESCRIPTION	DATA TYPE	SAMPLE VALUE	MANDATORY		
N_WFM_LIST_ID	Unique Identification number to identify the workflow function within the Workflow Manager.	NUMBER	2000	Yes		
V_DSN_ID	The Information Domain name.	VARCHAR	OFSINFODOM	Yes		
V_SEGMENT_ID	Segment in which the solution is installed.	VARCHAR	OFSSEGMENT	Yes		
N_WFM_FN_ID	Workflow Function ID as specified in SETUP_COMPONENTS table.	NUMBER	200	Yes		
V_WFM_FN_NAME	Name of the Workflow Function.	VARCHAR	Credit banking	No		
N_KBD_1_REQD	Is Key Business Dimension 1 required? 1 - Yes/ 0 – No	NUMBER	1	Yes		
N_KBD_2_REQD	Is Key Business	NUMBER	1	Yes		

	Dimension 2 required?  1 - Yes/ 0 – No			
N_KBD_3_REQD	Is Key Business Dimension 3 required? 1 - Yes/ 0 – No	NUMBER	0	Yes
N_KBD_4_REQD	Is Key Business Dimension 4 required? 1 - Yes/ 0 – No	NUMBER	0	Yes
V_KBD_1_LABEL	If KBD 1 required, then give the KBD label name. (Business Line, Location, others).	VARCHAR	Business Line	No
V_KBD_2_LABEL	If KBD 2 required, then give the KBD label name. (Business Line, Location, others).	VARCHAR	Location	No
V_KBD_3_LABEL	If KBD 3 required, then give the KBD label name. (Business Line, Location, others).	VARCHAR		No
V_KBD_4_LABEL	If KBD 4 required, then give the KBD label name. (Business Line, Location, others).	VARCHAR		No

## **Step 7: Conclusion**

You have successfully completed the setup process to define a workflow for a new application or workflow function using workflow manager.

Log into the application and started defining the workflow for the new application or workflow function.



OFS Data Governance for

European Central Reporting

User Guide

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